

To: Members of the Partnerships  
Scrutiny Committee

Date: 10 September 2019

Direct Dial: 01824 712554

e-mail: democratic@denbighshire.gov.uk

Dear Councillor

You are invited to attend a meeting of the **PARTNERSHIPS SCRUTINY COMMITTEE** to be held at **10.00 am** on **MONDAY, 16 SEPTEMBER 2019** in **COUNCIL CHAMBER, RUSSELL HOUSE, CHURTON ROAD, RHYL.**

Yours sincerely

G. Williams  
Head of Legal, HR and Democratic Services

**PLEASE NOTE THAT THERE IS A BRIEFING FOR ALL ELECTED MEMBERS AT 9.15 A.M. IMMEDIATELY PRIOR TO THE MEETING.**

## AGENDA

### **PART 1 - THE PRESS AND PUBLIC ARE INVITED TO ATTEND THIS PART OF THE MEETING**

#### **1 APOLOGIES**

#### **2 DECLARATION OF INTERESTS (Pages 5 - 6)**

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

#### **3 URGENT MATTERS AS AGREED BY THE CHAIR**

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

#### **4 MINUTES OF THE LAST MEETING (Pages 7 - 18)**

To receive the minutes of the Partnerships Scrutiny Committee meeting held on 11 July 2019 (copy attached)

**The Committee will discuss the following item of business, business item number 5, in its capacity as the Council's designated Crime & Disorder Scrutiny committee in accordance with the Police & Justice Act 2006 ss. 19 and 20.**

**5 COMMUNITY SAFETY PARTNERSHIP ANNUAL UPDATE FOR 2018-19**  
(Pages 19 - 68)

To consider a report from the Community Safety Manager (copy attached) which seeks the Committee's observations on the Joint Community Safety Partnership's activity in 2018-19 and the local and regional activity plan 2019-20

**10.05am – 10.45am**

**6 ANNUAL REPORT ON SAFEGUARDING ADULTS IN DENBIGHSHIRE 1 APRIL 2018 - 31 MARCH 2019** (Pages 69 - 76)

To consider a report by the Team Manager Safeguarding Operational Services (copy attached) which seeks the Committee to review the Council's progress in relation to local safeguarding arrangements and practices during the above period, and their impact on vulnerable adults in the county.

**10.45am – 11.30am**

**BREAK 11.30am - 11.40am**

**7 CHILD AND ADOLESCENT MENTAL HEALTH SERVICES AND NEURO-DEVELOPMENT SERVICES**

To receive a presentation from representatives of the Betsi Cadwaladr University Health Board (BCUHB) on Child and Adolescent Mental Health Services (CAMHS) in Denbighshire and Neuro-development Services.

**11.40am – 12.30pm**

**8 SCRUTINY WORK PROGRAMME** (Pages 77 - 100)

To consider a report by the Scrutiny Coordinator (copy attached) seeking a review of the committee's forward work programme and updating members on relevant issues.

**9 FEEDBACK FROM COMMITTEE REPRESENTATIVES**

To receive any updates from Committee representatives on various Council Boards and Groups

## **MEMBERSHIP**

### **Councillors**

Councillor Jeanette Chamberlain-  
Jones (Chair)

Councillor Emrys Wynne (Vice-Chair)

Joan Butterfield  
Gareth Davies  
Hugh Irving  
Pat Jones  
Christine Marston

Melvyn Mile  
Peter Scott  
Rhys Thomas  
David Williams

### **COPIES TO:**

All Councillors for information  
Press and Libraries  
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## LOCAL GOVERNMENT ACT 2000

### Code of Conduct for Members

### DISCLOSURE AND REGISTRATION OF INTERESTS

I, *(name)*

a \*member/co-opted member of  
*(\*please delete as appropriate)*

**Denbighshire County Council**

**CONFIRM** that I have declared a **\*personal / personal and prejudicial** interest not previously declared in accordance with the provisions of Part III of the Council's Code of Conduct for Members, in respect of the following:-  
*(\*please delete as appropriate)*

Date of Disclosure:

Committee *(please specify)*:

Agenda Item No.

Subject Matter:

Nature of Interest:

*(See the note below)\**

Signed

Date

\*Note: Please provide sufficient detail e.g. 'I am the owner of land adjacent to the application for planning permission made by Mr Jones', or 'My husband / wife is an employee of the company which has made an application for financial assistance'.

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## PARTNERSHIPS SCRUTINY COMMITTEE

Minutes of a meeting of the Partnerships Scrutiny Committee held in Conference Room 1A, County Hall, Ruthin on Thursday, 11 July 2019 at 10.00 am.

### PRESENT

Councillors Joan Butterfield, Jeanette Chamberlain-Jones (Chair), Gareth Davies, Hugh Irving, Pat Jones, Christine Marston, Melvyn Mile, Rhys Thomas and Emrys Wynne (Vice-Chair)

### ALSO PRESENT

Corporate Director – Economy & Public Realm (GB) (Substitute for Chief Executive); Principal Manager – Support Services (AL), Head of Community Support Services (PG), Head of Highways & Environmental Services (TW), Countryside and Heritage Services Manager (HR), Ecology Officer (JW), Built Environment Manager (GR), Public Protection Officer – Trading Standards (NS), Lead Officer – Destination, Marketing and Communication Team (SO), Scrutiny Co-ordinator (RE), and Committee Administrator (SLW).

### Also in attendance:

Councillor Brian Blakeley – Homeless Champion  
Lead Member for Wellbeing and Independence - Councillor Bobby Feeley  
Lead Member for Planning and Public Protection – Councillor Mark Young

### Observers:

Councillors Meirick Lloyd Davies, Glenn Swingler and Graham Timms

## 1 APOLOGIES

Apologies for absence were received from Councillors Peter Scott and David Williams

Apologies for absence were also received from Lead Member for Housing & Communities, Councillor Tony Thomas, and Service Manager – Community & Business Services – Abbe Harvey

## 2 APPOINTMENT OF VICE-CHAIR

In accordance with the Council's Constitution, nominations were requested for the office of Vice-Chair of the Partnerships Scrutiny Committee.

Councillor Rhys Thomas nominated Councillor Emrys Wynne, seconded by Councillor Jeanette Chamberlain-Jones.

**RESOLVED** that Councillor Emrys Wynne be appointed Vice-Chair of Partnerships Scrutiny Committee for the ensuing year.

### 3 DECLARATION OF INTERESTS

None.

### 4 URGENT MATTERS AS AGREED BY THE CHAIR

No urgent matters had been raised.

### 5 MINUTES OF THE LAST MEETING

The minutes of the Partnerships Scrutiny Committee held on 4 April 2019 were submitted.

**Matters Arising** – Page 10, Item 5 Denbigh Infirmary – the Chair suggested that the eight options put forward should be separated to ensure there was no confusion and that these were eight separate options.

Councillor Emrys Wynne suggested that part of the translation be amended as the wording was incorrect. For clarity in the Welsh version the final word of the second paragraph 'sef', should form the final part of the preceding sentence, "...gwasanaethau yn yr Ysbyty, sef:"

Page 11 – Item 5 - The Head of Community Support Services confirmed that a meeting between Denbighshire County Council and Grŵp Cynefin was to take place in the next 14 days to discuss the future vision for health and social care provision in Denbigh.

**RESOLVED** that, subject to the above, the minutes of the Partnerships Scrutiny Committee, held on 4 April 2019, be received and confirmed as a correct record.

### 6 SAFEGUARDING AND MEETING THE NEEDS OF HOMELESS PEOPLE

The Lead Member for Well-being and Independence introduced the report and appendices (previously circulated) the purpose of which was to outline the progress made to date with the new corporate approach to dealing with homelessness in the county. The report included the new draft Corporate Homelessness Action Plan along with details of the recent restructure of the Homelessness Prevention Team which formed part of the Council's Community Support Services. Also detailed in the report was the Council's corporate approach towards preventing homelessness, providing emergency/temporary accommodation to individuals and families who presented themselves as homeless, and how the Council then worked to move those in emergency/temporary accommodation on to long-term sustainable housing solutions. During her introduction the Lead Member emphasised that homelessness was an increasing problem across Wales and as a result the Welsh Government (WG), similar to Denbighshire and other local authorities, had identified the need to address the matter as a priority.

The Lead Member explained that part of Denbighshire's solution for addressing homelessness issues involved the establishment of a partnership with Conwy County Borough Council to trial a pilot project across both counties called Housing



First. Details of the project were contained in Appendix 6 to the report. Grant funding from the WG's Housing First Trailblazers fund, totalling £330K, had been awarded to the pilot project which had resulted in the establishment of a new team to assist homeless people with high and complex needs. The Team's aim was to ensure people were settled as quickly as possible into their own home and provided with the relevant support. Support would be available to them for as long as they needed it in order for them to be able to sustain their tenancy. Evidence gathered from across the UK and other parts of the world indicated that this type of innovative approach had the potential to deliver a sustainable way out of homelessness, improve health and well-being and enable social integration. Housing First in Conwy and Denbighshire expected to welcome its first tenants before the end of July 2019.

Denbighshire's decision to adopt a corporate approach towards tackling homelessness and appointing a Corporate Director to lead that work underlined its commitment to reducing the number of individuals and families presenting themselves as homeless in the county. In future the delivery of the Homelessness Strategy Action Plan would be led by the Housing Strategy Group. The focus of the Action Plan was early intervention and prevention. The introduction of the Single Access Route to Housing (SARTH) had assisted the authority and registered social landlords (RSLs) to prioritise applicants for social housing, however, the majority of the homeless households were currently sitting in Band 2 and were not in the high priority banding. Both the local authority and RSLs were in the process of co-ordinating the building and purchase of approximately 370 affordable/social housing units.

Councillor Brian Blakeley informed the Committee that, in his capacity as the Council's Homelessness Champion, he had witnessed first-hand the excellent work the Homelessness Team undertook under very difficult circumstances at times, and was confident that the Council was moving forward in its aims of addressing the county's homelessness issues.

Responding to members' questions the Lead Member, Corporate Director: Economy and Public Realm, Head of Community Support Services and the Principal Manager: Support Services:

- provided clarity on who was classed as 'homeless' – Denbighshire had a very limited number of people sleeping rough. Its 'homeless' individuals and families tended to be:
  - staying with friends on a temporary basis (sofa surfers);
  - tenants whose landlords wanted to sell the property where they lived;
  - victims of domestic abuse;
  - people whose homes were about to be repossessed following failures to keep up mortgage or rent payments;
  - young people who were no longer able to live at home but had insufficient income to rent or buy a place of their own etc.

It was emphasised that not all homeless people were vulnerable individuals, but may be people who had fallen on hard times due to no fault of their own i.e. being made redundant or unemployed;

- confirmed people from outside of the county could present themselves as homeless in Denbighshire if they could prove a local connection with the area;
- advised the legal requirement for a local authority to have and to publish a Homelessness Strategy was laid out in the Housing (Wales) Act 2014;
- emphasised having all Council services' input into the Homelessness Strategy and taking ownership of it could only benefit and strengthen the Council's approach to finding sustainable solutions and relieving pressures on other services. Nevertheless there would always be some need for emergency and temporary accommodation to meet people's needs in the short term. Having a nominated Lead Member and Corporate Director to lead the Council's work to in relation to homelessness issues ensured that every effort was made to find sustainable solutions;
- advised the Council's Empty Homes Strategy, which aimed to return 500 empty properties back into occupancy, would help alleviate homelessness in the county. However, not all 500 properties were intended for occupation by people/families presenting as homeless. The Empty Homes Strategy was one piece of a large jigsaw aimed at delivering the Council's corporate priority relating to housing;
- advised the Council was looking to devise solutions to problems faced by young people, particularly young single people, in trying to access suitable housing. Work was currently underway with the Working Denbighshire project and with RSLs to explore potential packages that could help young single people to access suitable housing and establish themselves as a householder;
- provided an overview of the Housing First initiative which was to find the individual or family with complex needs a home first and then work with them via the provision of intensive support to help them establish themselves and develop the required skills to sustain a long-term tenancy and consequently improve their well-being. In order to establish this initiative both councils had worked closely with landlords in order to secure suitable properties to let to Housing First tenants. Through the Landlord Offer, the Council would take-on the tenancy on behalf of the vulnerable individual/family and be liable to pay the rent to the landlord prior to being reimbursed through the Housing Benefit system. To date 18 properties had been secured via this method which gave the landlords security in relation to rental payments. If the supported resident(s) gained the anticipated confidence and skills as a result of the intensive support provided to them the objective would be for the Council to negotiate with the landlord to secure the transfer of the tenancy to the resident in the long-term;
- confirmed the Strategic Housing and Homelessness Group (SHHG) would approve its terms of reference at its next meeting. The objective of its re-establishment was to give a greater focus on delivering the Housing Strategy and to incorporate the Homelessness Strategy and Action Plan into the Council's overall Housing Strategy and Action Plan with a view to ensuring a corporate approach to all housing related matters;
- confirmed the Council did not have plans currently in place to deal with any major reduction in Supporting People (SP) funding that may result from the WG's redistribution of the SP Housing Support Grant. If it transpired that this redistribution would have a significant adverse effect on the authority a

strategy would require to be drawn up to deal with the loss of funding. No indications had yet been provided on how the redistribution would affect Denbighshire's funding, there was potential for the redistribution of funding to work in Denbighshire's favour;

- advised the Revenues and Benefits Service operated a Discretionary Housing Grant (DHG) which families could apply for to help them for example to secure a tenancy agreement. Payment of this one-off payment would be cheaper than supporting a family in temporary accommodation and would benefit their well-being;
- confirmed the amount the Council paid for temporary bed and breakfast accommodation varied, it was dependent upon the type of accommodation, the size of unit required for the family, the time of year it was required etc. The Council negotiated the rates with the business owner. In some cases, caravans were used as temporary accommodation as they were better suited to keep a family together rather than rooms in hotels or guest houses;
- advised during 2018/19 the Council paid £1.2 million for temporary accommodation for people presenting as homeless. The Authority acknowledged that this was unsustainable in the medium to long-term and was, therefore, exploring options with the assistance of the Economic Regeneration Team for providing some temporary housing solutions in-house i.e. the development of temporary emergency accommodation centres or pods and supported housing units. The aim was to develop a suite of small sized options, as a 'one-size fits all' solution would not work;
- agreed the average length of time people spent in temporary accommodation, currently 56 days, was unacceptable. However, the reason for this was the lack of suitable properties available to re-house them;
- confirmed if people presenting themselves as homeless could not prove a local connection to the area they would be advised and supported to return to their home area as long as there were no concerns for their safety if they did so. The Council would attempt to establish temporary accommodation provision for them in the area from which they originated and advise the relevant local authority of the situation;
- advised if a Council tenant was in arrears with their rent the Homelessness Prevention Team would work closely with the Council's Housing Service with a view to ensuring that the tenant would not be evicted and to attempt to devise solutions to secure the tenancy in the long-term;
- confirmed one RSL operating within Denbighshire had adopted a no eviction policy on health and housing grounds. This particular RSL was exploring whether 'tenancy holidays' could be granted if tenants were in hospital or cared for elsewhere on a temporary basis;
- advised the community also had a role to play in supporting vulnerable residents and those at risk of losing their homes;
- currently there were no citizens being accommodated in Denbighshire from Conwy and Flintshire, however, there were some Denbighshire residents being accommodated in Conwy and Flintshire. Local authorities notified each other if they were accommodating their citizens in temporary emergency accommodation in a neighbouring authority;
- advised the aim of the Regional Collaborative Committee was to draw up the Regional Homelessness Strategy with a view to reducing homelessness

across North Wales through sharing best practice and developing shared services where possible, thus ensuring maximum benefits were realised from the SP funding available;

- advised the Service made every effort to support people requiring assistance outside of their base at Russell House, Rhyl. The Service funded an officer based at the Job Centre in Rhyl with a view to delivering early intervention services from that location. It was also currently exploring options for basing a team within the community, possibly in conjunction with Citizens Advice Denbighshire (CAD); and
- confirmed specialist temporary accommodation were only accessed when specific needs were identified for those requiring accommodation. Individuals and families may be housed in these types of accommodation for longer periods than in ordinary temporary accommodation

Committee members agreed with the Lead Member and officers that adopting a proactive, early intervention corporate approach was a prudent way to address homelessness issues in the county. Managing people's expectations of the Service and the Council was also key.

Prior to concluding the discussion, the Committee requested that the Council's Customers, Communication and Marketing Service issue a press release/social media information clarifying the definition of homeless and homelessness with a view to educating the public in relation to the matter. Members also raised concerns with respect of the potential impact on the Council and service provision for residents if the redistribution of SP Housing Support Grant was unfavourable for the Authority. The Corporate Director reassured members that he, the Lead Member and other senior officers were always willing to discuss any concerns they had with them.

Following and in-depth discussion the Committee:

**RESOLVED** that subject to the above observations and the issuing of press/media statement:

- (i) to support the new corporate approach to dealing with homelessness via the Strategic Housing and Homeless Group;
- (ii) to support the new draft Corporate Homelessness Action Plan;
- (iii) to support the aims of the restructure of the Homelessness Prevention Team; and
- (iv) that a report on the progress made in dealing with homelessness is reported back to the Committee in 12 months' time.

## **7 BIODIVERSITY DUTY DELIVERY PLAN**

In the absence of the Lead Member for Housing and Communities, the Head of Highways and Environment presented to the Committee the Ecology Officer's report and the Council's draft Biodiversity Duty Delivery Plan and Well-being Impact Assessment (previously circulated). He advised that the report was being presented to the Committee to seek members' views on the Plan and its contents ahead of seeking the Lead Member's approval for the plan via the delegated decision process. The Head of Service explained that Section 6 of the Environment

(Wales) Act 2016 required all local authorities to embed the consideration of biodiversity and ecosystems into their early thinking and business planning and to publish a plan on how they proposed to maintain and enhance biodiversity and promote ecosystem resilience. He advised the Committee that in drawing up the Plan, identifying key actions, and performance indicators, significant engagement and consultation had taken place with officers across all Council services as in order for the Plan to be delivered all services needed to be engaged and willing to deliver their part of it. The Plan itself and a progress report on the actions contained within it required to be published by the end of 2019.

Responding to members' questions the Head of Highways and Environment and the Ecology Officer:

- confirmed the cost of delivering the Plan presented to the Committee was based on the Service's current budget, making small changes to existing working practices etc. and the availability of external grant funding which the Service had a proven track record of securing. However, as a result of the recent Notice of Motion to Council on the Climate Change Emergency, dependent upon the recommendations of the proposed working group, additional resources may be required for biodiversity work in future and the Plan may need to be re-drafted;
- confirmed the Service worked closely with Natural Resources Wales (NRW) on a number of projects, via the Public Services Board (PSB) and the Area of Outstanding Natural Beauty (AONB);
- advised the Service used volunteers for various projects, including monitoring the Little Tern colony. Bangor University was also involved with the Little Tern project and was studying the colony's behaviour;
- advised various Council services supported and contributed towards the delivery of biodiversity initiatives as part of their Service team building away days;
- confirmed ecological enhancements for planning applications had changed and the Service now routinely fed into the work involved with developing the Local Development Plan (LDP) and provided ecological observations on individual planning applications;
- advised seagulls were a protected species and that the Council had a separate action plan on how to manage seagulls and reduce the nuisance they caused. Communities Scrutiny Committee at its meeting the previous week had examined the effectiveness of this plan;
- advised the Council's policy on highways grass verge maintenance was, in the Council's opinion, the best in Wales in relation to promoting and supporting biodiversity;
- referred to a number of wildflower meadow biodiversity projects with which the Council was involved and how they were sourcing native seeds and plants for these meadows in a bid to ensure their sustainability;
- advised work was currently underway with the Council's Facilities, Assets and Housing Service to draw up biodiversity plans for green areas within the Council's housing estates;
- confirmed every effort was made with city, town and community councils in the county to promote the Council's biodiversity ambitions and the reasons underpinning its highways and grass maintenance policies. However, some

community groups had previously sown some resistance to the Council's approach;

- advised they were of the view that the Council had now struck the right balance in relation to highways grass verge maintenance between biodiversity and road users' safety. Health and safety was given precedence. Members were advised that if they had specific health and safety concerns in relation to highways verge maintenance policy they should be reported to the Council's Customer Service Centre to enable them to be registered on the Customer Relationship Management (CRM) system and individually investigated;
- confirmed NRW was also required to publish and deliver a Biodiversity Duty Delivery Plan as would the WG's Trunk Road Agency who had responsibility for grass verge maintenance on the county's trunk roads;
- advised the Council's Countryside Services dealt with the removal of non-native invasive plants, whilst native species such as ragwort would be dealt with by Streetscene and other Highways and Environmental Services staff or contractors undertaking work on the Council's behalf; and
- agreed with members that a discussion needed to be undertaken on a national basis regarding litter picking on trunk roads

At the conclusion of the discussion the Committee:

**RESOLVED:**

- (i) that it had read, understood and taken account of the Well-being Impact Assessment (Appendix 2) as part of its consideration of the Biodiversity Duty Delivery Plan;*
- (ii) subject to the above observations to recommend to the Lead Member for Housing and Communities, under powers delegated to him, to endorse the Biodiversity Duty Delivery Plan;*
- (iii) that a presentation be given at a future Council Briefing session on the Authority's duties in relation to biodiversity and carbon reduction and the progress made to date in meeting these duties; and*
- (iv) to recommend to the Lead Member for Housing and Communities that he should write to the Welsh Government's Trunk Roads Agency seeking it to adopt a similar approach to biodiversity to that of Denbighshire County Council when undertaking highways verge maintenance cuts and to the removal of litter from verges*

## **8 NO COLD CALLING CONTROL IN DENBIGHSHIRE**

The Lead Member for Planning, Public Protection and Safer Communities introduced the report and appendices (previously circulated) which outlined how the No Cold Calling Zones in the county were currently administered. The report also sought members' views on new proposals for the process of introducing such zones in future.

During his introduction the Built Environment & Public Protection Manager emphasised that the Authority was not proposing to do away with 'no cold calling zones' or to prohibit the designation of new 'no cold calling zones', but due to

pressures caused by diminishing financial resources North Wales Police no longer had the capacity to undertake the public engagement and consultation to establish new zones or to support the re-invigoration of established zones. They would, however, continue to respond to complaints in relation to cold calling. With a view to facilitating current zones to continue and new zones to be established the Council proposed that in future residents/communities who were interested in establishing 'no cold calling zones' would be expected to arrange the public engagement and consultation exercise themselves and that the costs of associated signage etc. would also have to be borne by the individuals or community groups instigating the application. The Council would, however, support them with the process and provide them with a self-help toolkit, which would contain template documents for consultation, voting, launching the zone and evaluating its effectiveness. The Council would also be willing to identify local businesses that may be willing to help with the costs of signage etc., whilst North Wales Police was willing to continue to supply window stickers, raise awareness at community events and via social media channels. Between 2007 and 2016 circa 355 'no cold calling zones' had been established in Denbighshire. All zones had been established at the request of residents and/or the Police. In 2017 a part review of the effectiveness of zones had been undertaken, the outcome of which had indicated that some residents were not aware that they lived in a 'no cold calling zone'. Nevertheless, the majority of those surveyed were of the view that deterrents such as 'no cold calling zones' were useful.

In response to members' questions the Lead Member, Built Environment & Public Protection Manager, and the Public Protection Officer (Trading Standards):

- advised that the prices quoted in the report for external signage informing people that they were entering a 'no cold calling zone' cost in the region of £200 per sign. This was the price the Council had paid to its internal Sign Shop, prior to its closure. It had won the contract at that time following a tendering process;
- confirmed that the Council was willing to engage with any agency or organisations who wanted to support work relating to 'no cold calling zones' i.e. OWL (operated by North Wales Police);
- advised that the Council did not have any formal contract or service level agreement (SLA) in place with respect of a 'No Cold Calling Zone';
- confirmed that traders were liable for prosecution if they made unsolicited visits to properties in 'no cold calling zones'. However, the Council's Trading Standards Service initially preferred to undertake prevention work, including leafleting every home in the area with a view to protecting residents, especially vulnerable residents from cold callers and scammers;
- advised that individuals and groups who wanted to establish a 'no cold calling zone' would generally have a vested interest in establishing the zone. Once steps had been taken to establish a zone Trading Standards officers would check that all necessary measures had been taken in order to formally establish it within six months of the original request;
- confirmed that it would be the Council's Trading Standards Service who would be responsible for enforcement action against individuals or companies who disobeyed 'no cold calling zone' restrictions, this could extend to prosecuting the offender(s). However, residents rarely wanted the 'cold caller' to be prosecuted unless a serious offence had taken place,

- usually a word of caution from the Trading Standards officer was sufficient to stop unwanted visits from continuing;
- advised that the majority of Trading Standards work relating to ‘cold calling’ complaints involved gathering evidence and sharing it with other authorities. Both the Council and North Wales Police had entered into a data sharing agreement to facilitate the sharing of intelligence and analysis. This assisted both organisations to target resources to effectively deal with complaints; and
  - agreed that having a county-wide ‘no cold calling zone’ would be beneficial to all residents, particularly the vulnerable, if resources to support the concept were available

Members felt that the costs quoted for external signs was excessive and requested that officers request quotations from sign makers on current sign costs. They also asked officers to ensure that all signs and stickers conformed with Denbighshire’s Welsh Language Policy, and were manufactured from environmentally friendly materials and recyclable.

In addition they requested that either a Council Briefing or training event be arranged for all county councillors on the Scambusters Programme.

At the conclusion of the discussion the Committee:

***RESOLVED*** that subject to the above observations and the provision of costs for external signage and environmentally friendly stickers, to support the proposed future approach towards administering the introduction of ‘no cold calling zones’ and their operation.

## **9 SCRUTINY WORK PROGRAMME**

The Scrutiny Co-ordinator submitted a report (previously circulated) seeking members’ review of the Committee’s work programme and provided an update on relevant issues.

During the ensuing discussion –

- It was noted that the meeting scheduled for 23 May 2019 had been cancelled due to the European Parliamentary Elections.
- The Scrutiny Co-ordinator confirmed to members present that the meeting due to be held on 16 September, 2019 would take place in Russell House, Rhyl.
- Single Access Route to Housing (SARTH) would be moved from the 16 September 2019 meeting to the 7 November 2019 meeting.
- The next Scrutiny Chairs and Vice-Chairs meeting would take place on 31 July 2019.

***RESOLVED*** that, subject to the above, the forward work programme as detailed in Appendix 1 to the report be approved.



**10 FEEDBACK FROM COMMITTEE REPRESENTATIVES**

None.

**The meeting concluded at 12.45 p.m.**

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<b>Report to:</b>	<b>Partnerships Scrutiny Committee</b>
<b>Date of Meeting:</b>	<b>16<sup>th</sup> September 2019</b>
<b>Lead Member/Officer:</b>	<b>Lead Member for Planning, Public Protection and Safer Communities/ Head of Business Improvement and Modernisation</b>
<b>Report Author:</b>	<b>Community Safety Manager</b>
<b>Title:</b>	<b>Community Safety Partnership Annual Update for 2018-2019</b>

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## **1. What is the report about?**

- 1.1 The Community Safety Partnership activity and performance report is based on the Joint partnership priorities as Identified in the North Wales audit of crime that is conducted annually. The North Wales Safer Communities Board (**NWSCB**) agrees the priorities and then draws up an action plan that is monitored by the NWSCB, locally we deliver this action plan by analysing what is happening in our local area and implementing local solutions.

## **2. What is the reason for making this report?**

- 2.1 The purpose of this report is to inform the Partnerships Scrutiny Committee of the activity of the Joint Community Safety Partnership (CSP) in 2018-2019 and the Local/Regional activity plan for 2019-2020.

## **3. What are the Recommendations?**

- 3.1 That Partnerships Scrutiny Committee comment on the contents of the attached performance report and activity plan.

## **4. Report details**

- 4.1 CSPs were created in 1998 to develop and implement strategies and action plans to reduce crime and disorder. Each Authority had its own CSP. Some 12 years ago Conwy County Borough Council (CCBC) and Denbighshire County Council (DCC) merged their CSP teams into a single team, with CCBC being the main employer. Business improvement and modernisation take the lead for Managing the Community Safety Partnership in Denbighshire.
- 4.2 The Community Safety Partnership meeting regime consists of:
- Strategic Steering Group – which meets three times a year – DCC Attendance; Head of Business Improvement and Modernisation (Alan Smith) and the Lead Member for Planning, Public Protection and Safer Communities (Councillor Mark Young)

- Anti-social Behaviour Tasking Group – held every month and attended by Senior Enforcement Officer (Tim Wynne-Evans) on behalf of Denbighshire.
- Task and finish groups as and when required

4.3 The three CSP priority areas for 2018-2019 were as follows:

**Priority area 1- Reduce crime and disorder in the area Local and Regional**

Reduce victim based crime

Reduce Anti-Social Behaviour (ASB)

Support vulnerable people to prevent them becoming victims of crime

Reduce repeat incidents of victim based crime and ASB for victims and perpetrators

Work with Multi-Agency Risk Assessment Conference (MARAC) to manage the levels of repeat victims of Domestic Abuse

Deal effectively with high risk cases of Domestic Abuse and Sexual Violence

Increase the confidence in reporting Domestic Abuse and Sexual Violence

Increase awareness amongst young people of sexual violence

**Priority area 2- Reduce reoffending- National/ Regional Priority**

Adult reoffending (18+)

Children and young people reoffending (12-17)

**Priority area 3- Local priorities**

Reduce crime linked to licensed premises and taxis

Improve confidence in reporting ASB to the Local Authority (LA)

Deal with any ASB hotspot areas in partnership with others

4.4 Each Priority area has a number of performance indicators assigned to it to monitor progress and crime trends. We review all of the statistics on a quarterly basis at the Strategic Steering Group and act on any emerging issues.

4.5 Please see attached the performance summary for 2018-2019 (**Appendix 1**)

4.6 Please see statistical report for 2018-2019 (**Appendix 2**)

4.7 Please see attached partnership activity plan for 2019-2020 (**Appendix 3**)

**5. How does the decision contribute to the Corporate Priorities?**

5.1 Where relevant, the work of the Community Safety Partnership is aligned to the priorities of Denbighshire's Corporate Plan.

5.2 The work also contributes towards the service priorities of Planning and Public Protection Service.

**6 What will it cost and how will it affect other services?**

6.1 The partnership projects within the Action Plan are fully grant funded, however each service will allocate a certain amount of funding which will directly support the outcomes for reducing crime in Denbighshire.

## **7. What are the main conclusions of the Well-being Impact Assessment?**

7.1 Not required.

## **8. What consultations have been carried out with Scrutiny and others?**

8.1 The CSP consulted on the 2017-2020 Activity Plans via all Responsible Authorities (Local Authority, North Wales Fire and Rescue Service, North Wales Police, Wales Probation and Betsi Cadwaladr University Health Board (BCUHB)).

8.2 The CSP report annually to the Council's Partnerships Scrutiny Committee.

## **9. Chief Finance Officer Statement**

The cost of delivering the 2019-2020 Plan is contained within the external funding available.

## **10. What risks are there and is there anything we can do to reduce them?**

10.1 The main risk is that the community safety funding for 2019-2020 is now allocated regionally. To mitigate the risk we will ensure that Denbighshire is present at the main Regional Boards and that the information from those boards will be discussed in the sub-regional Community Safety Partnership Meeting to ensure there is a clear understanding locally of where the community safety grants are being spent.

10.2 Internal reporting on safeguarding/community safety cross over issues need to be defined. Reporting structures on the main Regional Boards where safeguarding/community safety issues are discussed are being discussed regionally and at Senior Leadership level in Denbighshire to ensure there is no duplication and that Denbighshire is appropriately represented at the regional and local level and that reporting mechanisms are defined.

## **11. Power to make the Decision**

- Crime and Disorder Act 1998
- Police Reform Act 2002
- Section 19 and 20 of the Police and Justice Act
- Crime and Disorder (Overview and Scrutiny) Regulations 2009
- Section 7.15.2 of the Council's Constitution stipulates that Partnerships Scrutiny Committee as the Council's designated Crime and Disorder Committee has a duty to ensure that the Council's interests, resources and priorities are reflected in the work of the CSP , in accordance with ss19 and 20 of the Police and Justice Act 2006.

### **Contact Officer:**

Community Safety Partnership Manager

Tel: 01492 575190

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## Community Safety Partnership

### Performance report for 2018-2019 for Denbighshire

#### Overall Community Safety plan Performance summary

Of the three main priority areas of work for the Community Safety Partnership all three areas at the end of March 2019 two were acceptable and one excellent. We have seen an increase in the numbers of victims of crimes due to the changes in reporting and recording crime however we have seen reductions in other types of crimes we are required to monitor.

We managed to secure funding for all of the projects undertaken and we had a full spend on all of that funding received.

**Statistical Summary-** full statistical document for Denbighshire and Conwy with trend graphs for 2018-2019 included please see **Appendix 2**

Crime Type Denbighshire only	2017-2018	2018-2019	Percentage change
Victim Based Crime	6928	8973	>29.5% (Increase)
Residential Burglary	331	462	>39.6% (Increase)
Repeat Victims of crime	445	826	>85.6% (Increase)
Antisocial Behaviour	3416	2919	<14.5% (Decrease)
Personal Antisocial Behaviour	69	34	<50.7% (Decrease)
Hate Crime	99	145	>46.5% (Increase)
Repeat Victims of Domestic Abuse	399	424	>6.3% (Increase)
Repeat Offenders of Domestic Abuse	145	93	<35.9% (Decrease)
Sexual Offences	447	426	<4.7% (Decrease)
Repeat Offenders 18+	208	151	<27.4 (Decrease)
Repeat Offenders 12-17 Years	38	40	>5.3% (Increase)

## **Outcome and Performance summary**

Here is a summary position for each Partnership Priority in 2018-2019. The Priorities incorporate a number of crimes under the single headings.

<b>Priority</b>	<b>Description</b>	<b>Performance Status</b>	<b>Programme Progress</b>
<b><u>Priority 1</u></b> Reduce Crime and Disorder in the area	<ul style="list-style-type: none"> <li>• Reduce victim based crime</li> <li>• Reduce Antisocial Behaviour</li> <li>• Support vulnerable people to prevent them becoming victims of crime</li> <li>• Reduce repeat incidents of victim based crime and ASB for victims and perpetrators</li> <li>• Work with The Multi Agency Risk Assessment Conference (MARAC) to manage the levels of repeat victims of Domestic Abuse</li> <li>• Deal effectively with high risk cases of Domestic Abuse and Sexual Violence</li> <li>• Increase the confidence in reporting Domestic Abuse and Sexual Violence</li> <li>• Increase awareness amongst young people of sexual violence</li> <li>• Awareness raising of Modern Day Slavery</li> <li>• Awareness Raising of County Lines</li> </ul>		
<b><u>Priority 2</u></b> Reduce Reoffending	<ul style="list-style-type: none"> <li>• Adult reoffending (18+)</li> <li>• Children and young people reoffending (12-17 years)</li> </ul>		
<b><u>Priority 3</u></b> Local priorities	<ul style="list-style-type: none"> <li>• Reduce crimes linked to licenced premises</li> <li>• Reduce crimes linked to taxis</li> <li>• Reduce reports of ASB -Improve confidence in reporting ASB to the Police and Local Authority.</li> <li>• Promote reporting of Hate Crime</li> </ul>		



## Key

### The Colours

Colour	Action Status	Measure Status
Green	On Target	Excellent
Yellow	Experiencing Obstacles	Good
Orange	At Risk	Acceptable
Red	Compromised	Priority for improvement
Blue	Completed	N/A
Grey	No Data	No Data/Count only/Unknown

### **Priority 1- Reduce Crime and Disorder in the area**

**Performance status- Acceptable**

Overall the performance for the Partnership is **Acceptable** due to the increased numbers of victims of domestic abuse and victims of crime.

In 2017-2018 Her Majesty's Inspectorate for Constabulary (HMIC) changed the way that crimes were recorded. Crimes that would have been classed as single crimes involving multiple people would now be captured as multiple crimes on a single incident. The performance figures therefore have seen an increase due to the re-classification of older crimes hence our performance being set at Acceptable.

As a partnership we are looking to improve communication with victims and survivors to better understand what is needed to support them. We are also changing the way the multiagency risk assessment conference works so that high risk victims are managed more effectively by all agencies. As part of the regional drive we are looking at applying for funding for more non-mandatory perpetrator programmes and applying for Home Office funding for youth support workers in the refuges. As a region we have also made sure that the Independent Domestic Violence Advisors (IDVA) hosted by third sector organisations are sufficiently resourced. This will enable us to have a Regional IDVA service linking in with all other domestic abuse services. We aim to keep track of all the regional activity by developing a set of statistics which will be monitored regionally/ locally.

The work of the partnership continued despite this and the work plan resulted in the following projects/activity:

- Raising awareness of victim based crimes via social media, attending events and making sure information is available on our websites.
- Home and business surveys carried out by crime reduction advisors and Police Community Support Officers to help prevent burglaries. There is an average of 8 surveys conducted per week

- Cocooning of areas where a burglary occurred to help prevent residents in that area also becoming a victim of crime. The Police say that this has proved successful as no areas have been targeted as a result of one domestic burglary.
- Attended 36 multiagency events across the county to ensure that crime prevention messages are being given out. We rely on our Neighbourhood Watch volunteers to assist with this task.
- We provided 95 homes with target hardening equipment (Locks/door bars etc.) via the Victim Support Centre.
- We participated in the monthly Multiagency meeting called MARAC (Multi Agency Risk Assessment Conference) where victims of domestic abuse are discussed and where action plans for assistance are put in place.
- We have participated in an international day dedicated to raising awareness of domestic abuse (White Ribbon Day 25<sup>th</sup> November)
- In 12 months the 'Live fear free All Wales helpline' received calls from 236 Denbighshire residents. We have been promoting the helpline number at every event attended.
- Engaging with survivors of domestic abuse to see what they perceive to be the gaps when accessing services or gaining a basic response.

### **Partnership Programme Progress – Good**

We, as a Partnership have developed a work plan for 2019-2020 where we have additional requirements as a request of the North Wales Safer Communities Board.

Attending Regional boards dealing with Modern Day Slavery, County Lines, Integrated Offender Management and Area Planning Board meetings has been worthwhile exercise as partner activity has improved as a result and the communication lines are finally improving and reducing the change of duplication. The Regional Leadership Board are also looking at reducing the number of safeguarding/Community Safety meetings by grouping some of the similar areas of work.

We will also be monitoring the Hate Crime Statistics and community tensions via the North Wales Hate Crime Prevention Group and via our Regional cohesion coordinators.

As a Partnership we will be doing additional work on County Lines and Modern Slavery and also the adverse childhood experiences programme. This will be done in conjunction with the Regional Safeguarding Boards.

## Priority 2- Reducing reoffending

### Performance status- Acceptable

Overall the performance for the partnership is **Acceptable**

In 2018-2019 we have seen reductions in repeat adult offending and a slight increase in repeat offenders aged 12-17 hence the status being set at acceptable.

The prevention work with adults via the Integrated Offender Management programmes seem

The Integrated Offender Management programme concentrates on criminogenic needs such as employment, housing and substance misuse which can lead to offending behaviour

#### The work of the partnership is as follows:

- Local Integrated offender management programmes have managed adult offender and those young people transitioning between childhood and adulthood.
- We have been actively promoting community resolutions and restorative justice when solving minor issues.
- We attended the quarterly multiagency Prevent and Deter meetings where we discuss those young people coming to the attention of the Police and Youth Justice Service so that a plan of support can be put in place to help prevent further offending.
- We have attended 8 restorative justice conferences where we have acted as the critical friend in the process.
- We have been involved with the women's Pathfinder Project- which aims to keep women out of prison due to the detrimental effect on children.

### Programme progress- Good

The Community Safety Partnership invested time in encouraging multiagency attendance at the Integrated Offender Management programme and assisting with the actions of that programme. We will continue to assist with the programme, which will also address Organised Crime Groups and County Lines work.

### Priority 3- Local Priorities

#### Performance Status- Excellent

Overall performance of the partnership is **Excellent**

In 2018-2019 we have seen a reduction in the number of reports of antisocial behaviour and personal antisocial behaviour.

Personal antisocial behaviour is antisocial behaviour that is targeted at an individual or group as opposed to the community at large. Each report of personal antisocial behaviour is followed up by a risk assessment of the victim. Repeat victims are people who have been a victim of ASB two or more times in 12 months; therefore the value for each month is a snapshot of the previous 12 months.

Repeat victims, locations and high risk vulnerable victims are referred for review to a monthly multi-agency tasking group.

- Managing the Lead Initiative to encourage responsible dog ownership- (36 resolutions issued).
- Promoting the use of community resolutions to resolve repeat incidents of antisocial behaviour
- Focus has been on substance misuse with partners- (test purchasing of alcohol from licenced premises and off-licences)
- Awareness raising with publicans about drug taking in public house conveniences.
- Control of licenced premises and enforcement and monitoring of taxi licences.
- Anti-fraud campaigns publicised
- Keep your dog on the lead promoted on social media corporately in Denbighshire

#### Programme Progress- Good

We will continue to support the Monthly Antisocial behaviour tasking meeting as well as taking part in restorative justice conferences and promoting community resolutions.

We have included a number of projects for 2019-2020 aimed at continuing to see a further reduction in antisocial behaviour and increase in the use of community resolutions.



**CSP Performance Report - 2018/19**

The Conwy and Denbighshire priority work areas linked to the PCC Plan and NW SCB community safety agenda are:

**1. Reduce Victim Based Crime (Acquisitive Crimes Only)**

Measures:     *i. Level of victim based crime*  
                  *ii. Level of residential burglary*  
                  *iii. Number of repeat victims of crime*

**2. Reduce Antisocial Behaviour (ASB)**

Measures:     *i. Level of Antisocial Behaviour*  
                  *ii. Number of repeat victims of ASB Personal*

**3. Supporting vulnerable people to prevent them from becoming victims of crime**

- **Modern Slavery**
- **Hate Crime**
- **Monitoring community tensions**

Measures:     *i. Number of repeat victims of crime*  
                  *ii. Number of recorded MDS cases*  
                  *iii. Number of reported Hate Crimes including hate type*

**4. Increase confidence in reporting domestic abuse/ Work with MARAC to manage the levels of repeat victims of Domestic Abuse (Multi Agency Risk Assessment Conferences)**

Measures:     *i. Level of Domestic abuse*  
                  *ii. Level of high risk domestic abuse (MARAC cases)*  
                  *iii. Number of repeat victims of Domestic Abuse*  
                  *iv. Number of repeat offenders of Domestic Abuse*

**5. Combat Substance Misuse**

Measures:     *i. Welsh Government Key Performance Indicators*

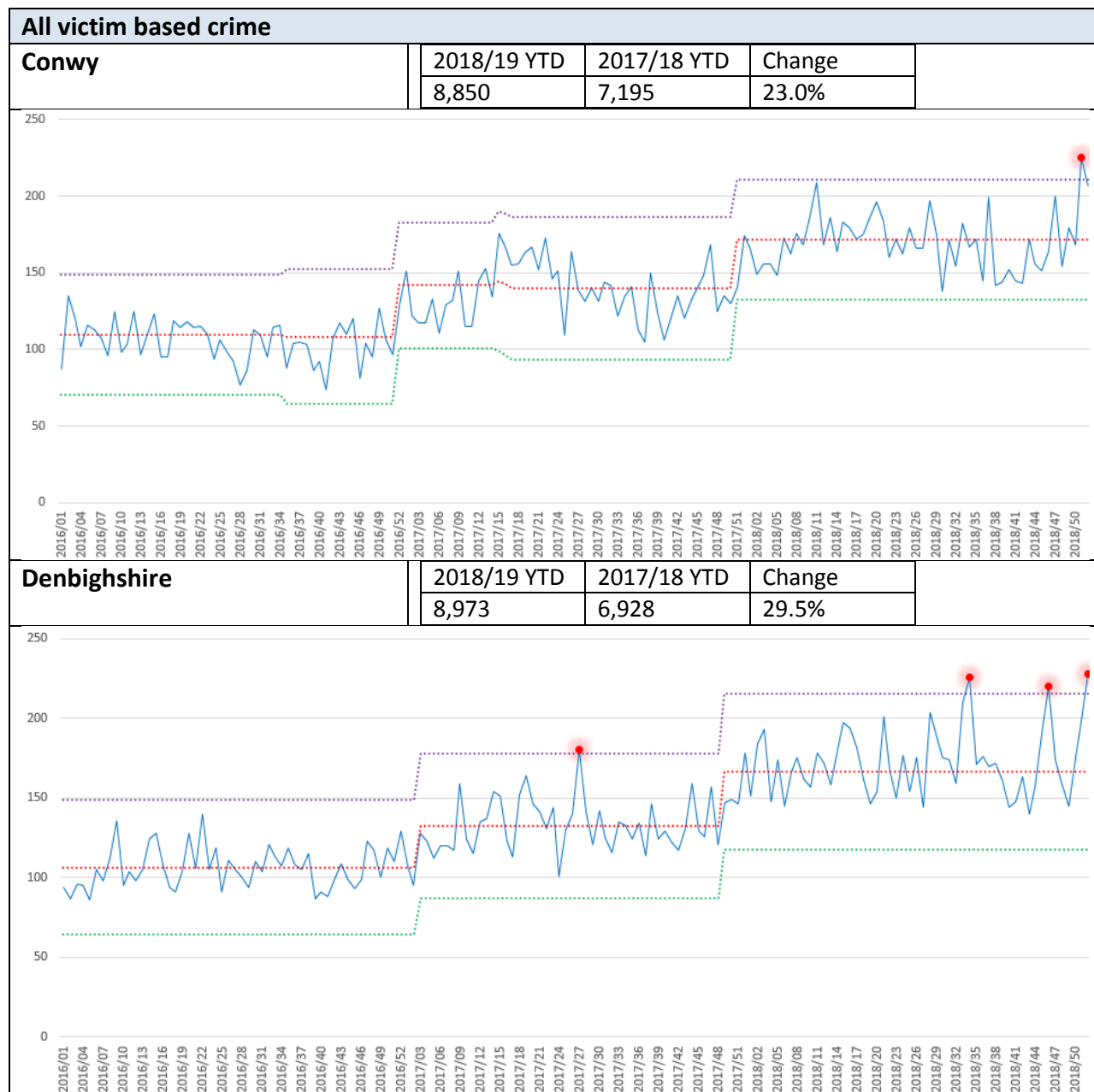
**6. Increase confidence in reporting sexual violence / increase awareness amongst young people of sexual violence**

Measures:     *i. Level of sexual offences*  
                  *ii. Number of CSE offences*

**7. Additional data: Reduce reoffending (for victims and offenders)**

Measures:     *i. Number of repeat offenders of crime – Aged 18+ (3 or more in 12 months)*  
                  *ii. Number of repeat offenders of crime – Aged 12-17 (3 or more in 12 months)*

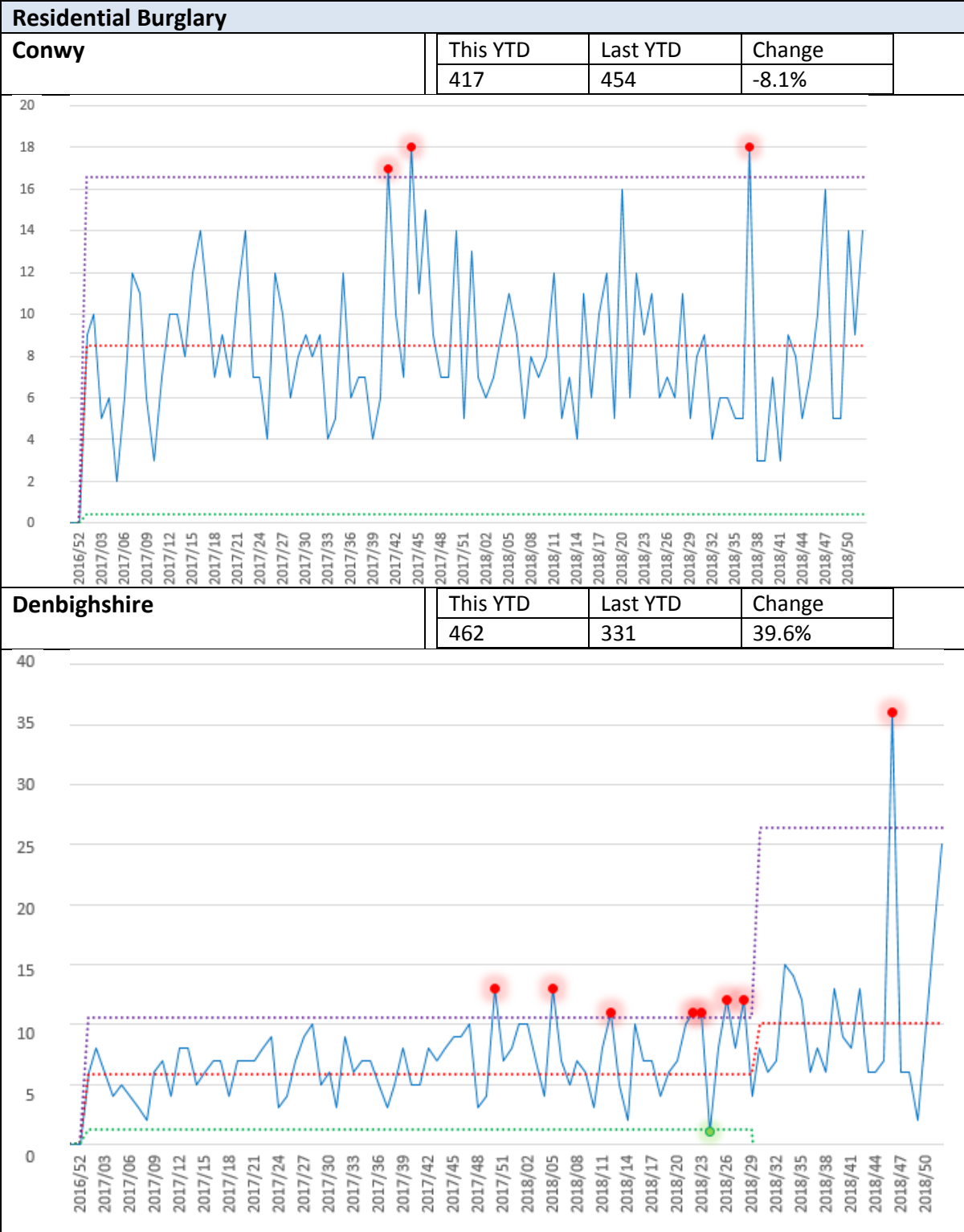
## 1. Reduce Victim Based Crime



Recorded levels of **victim based crime** increased in both Conwy and Denbighshire in 2018/19. Analysis has evidenced that these increases are as a result of an improvement in crime recording effectiveness rather than an increase in offending; these changes have had a particular impact on the number of recorded Violence and Sexual offences. Changes in the recording of incidents of stalking and harassment have also contributed to an increase across the force area.

These changes in the recording of incidents of stalking and harassment contributed to an overall increase of 17.6% across the whole force area in 2018/19.

National trends reflect similar increases in recorded crime levels with improved data integrity and efficient crime recording being emphasised nationally. Both counties are above average compared to their Most Similar Group (MSG).

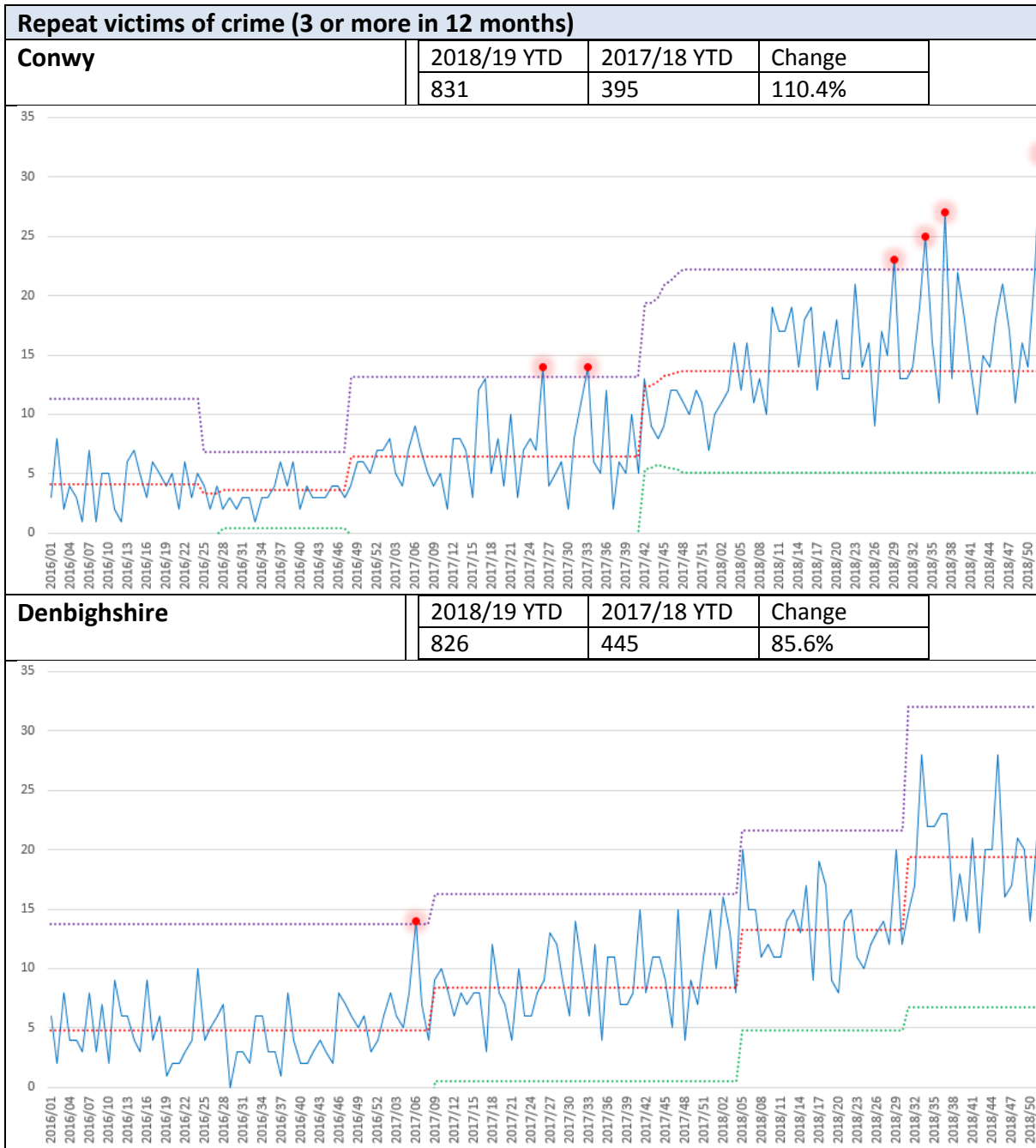


The number of recorded incidents of **Residential Burglary** remains stable in Conwy, with no trends of note. In Denbighshire, 36 offences were recorded in week 46. This spike was caused by a large volume of offences being reported from one caravan site in Prestatyn, where storage units outside of unoccupied caravans had been targeted.

As a whole, North Wales has seen a 2.3% increase in **Residential Burglary** in 2018/19.

When compared to their Most Similar Groups, Residential Burglary levels in Conwy are below the average, whilst Denbighshire is above.



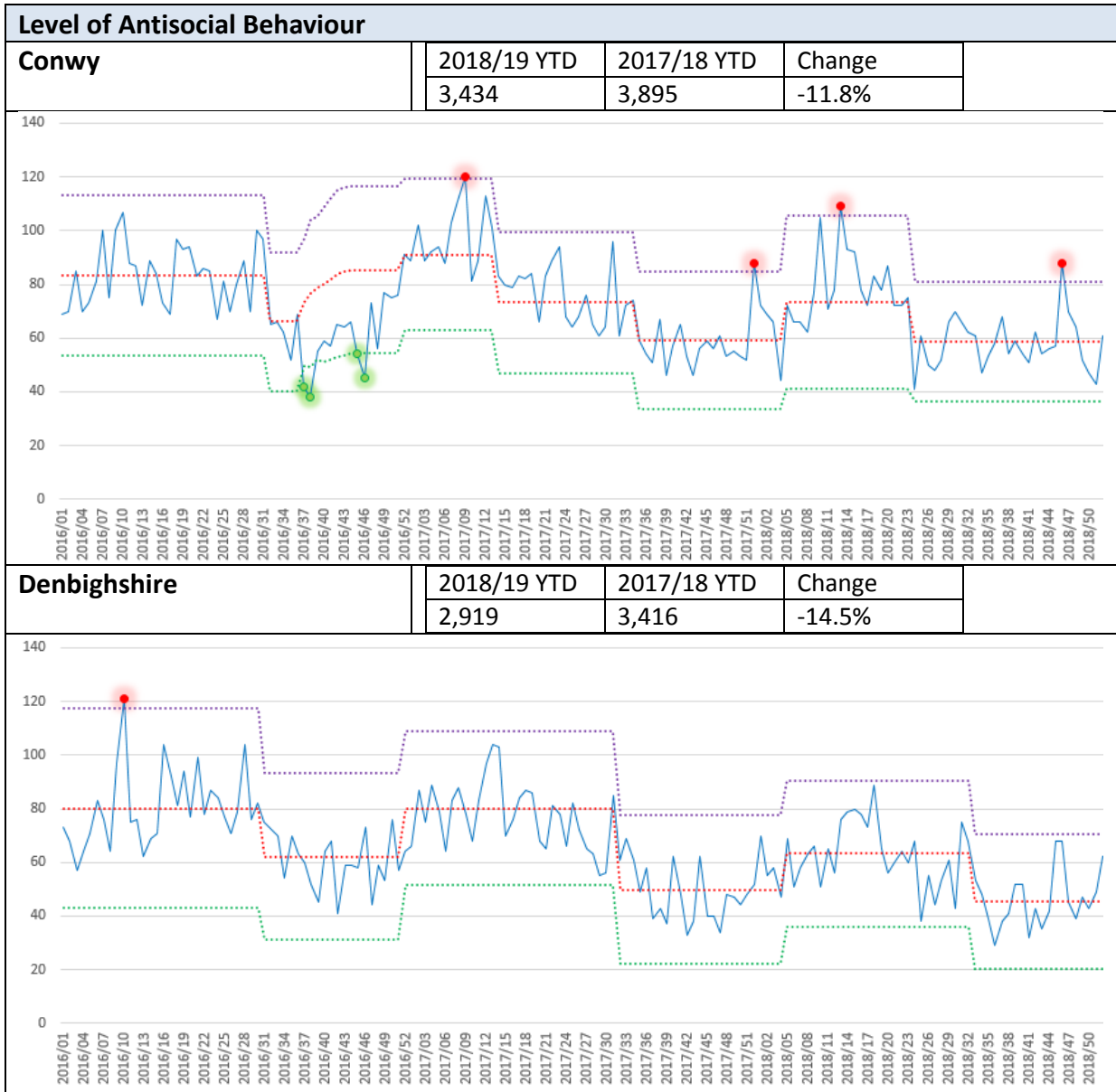


**Repeat victims** are people who have been a victim of crime three or more occasions in 12 months; therefore the value for each month is a snapshot of the previous 12 months. The level of repeat victimisation in both Conwy and Denbighshire has increased steadily since mid-2016 with the current trends indicating further increases in the near future.

The changes in crime recording processes have had a significant impact on violent crime levels which has resulted in more repeat victims being identified.

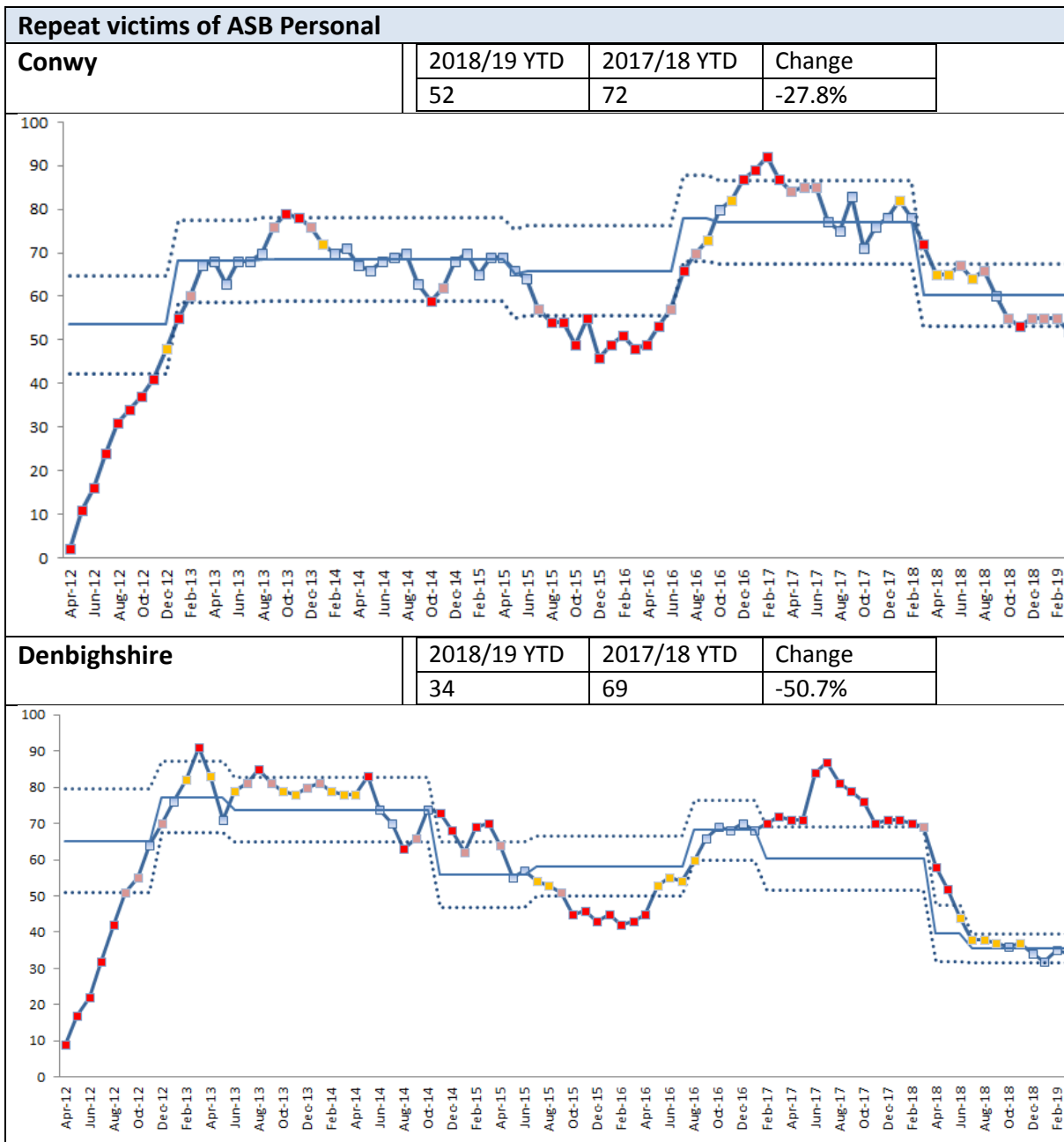
As a whole, North Wales has seen a 75.4% increase in **Repeat victims** in 2018/19.

## 2. Reduce Antisocial Behaviour (ASB)



Recorded levels of **Antisocial Behaviour** in both Conwy and Denbighshire are lower in 2018/19 when compared to previous years. Force wide, **Antisocial Behaviour** was down by -16.8% in 2018/19.

Repeat victims, locations and high risk vulnerable victims are referred for review to a monthly multi-agency tasking group.



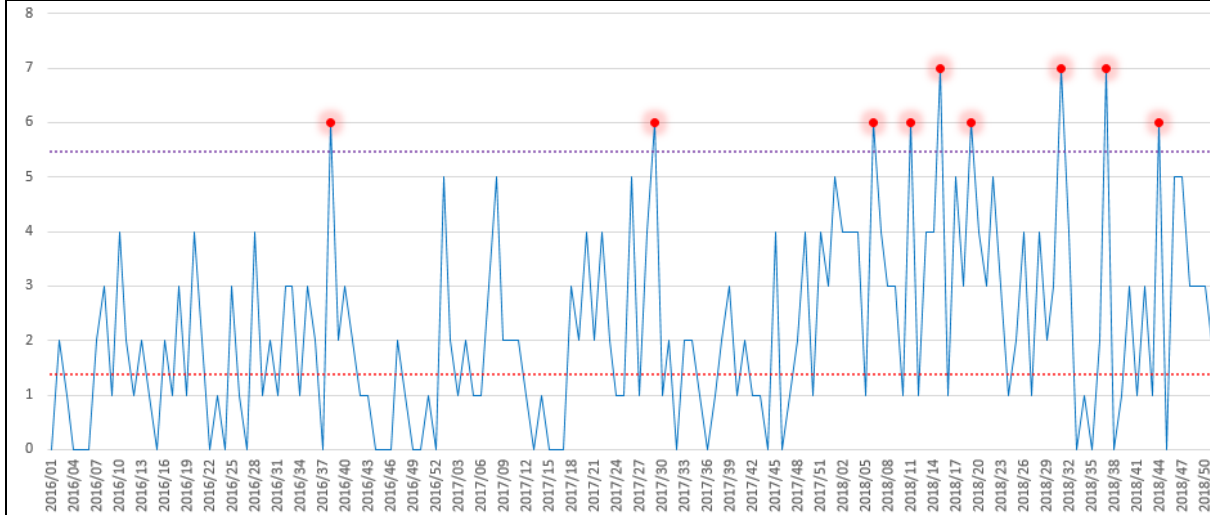
Personal antisocial behaviour is antisocial behaviour that is targeted at an individual or group as opposed to the community at large. Each report of personal antisocial behaviour is followed up by a risk assessment of the victim. Repeat victims are people who have been a victim of ASB two or more times in 12 months; therefore the value for each month is a snapshot of the previous 12 months.

The level of **repeat victims of ASB Personal** has fallen in both counties, although numbers have stabilised in the last quarter. It is unclear at this stage what has driven the reductions in 2018/19.

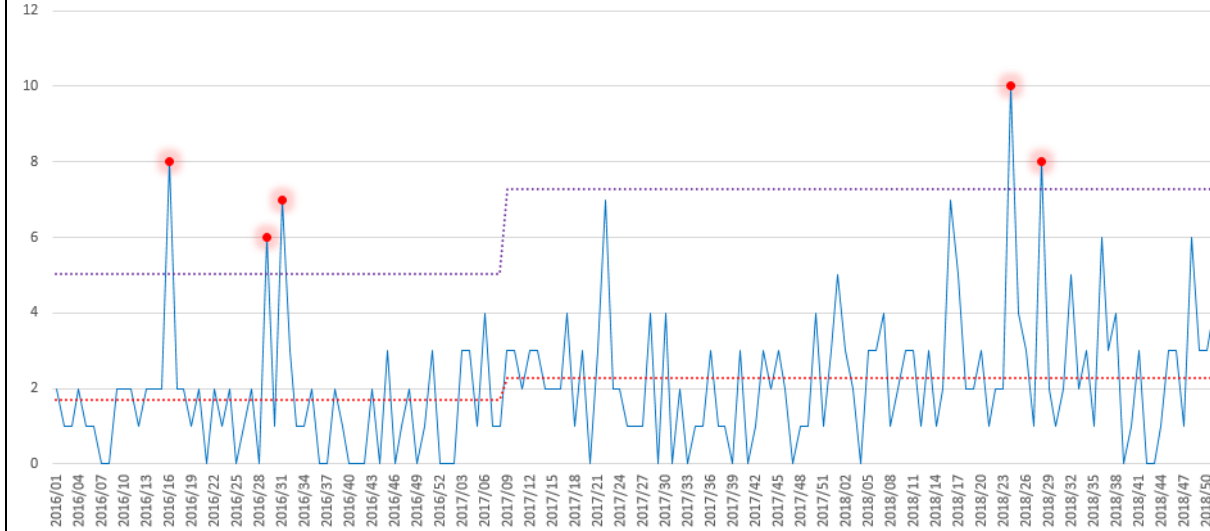
3. Supporting vulnerable people to prevent them from becoming victims of crime

- Modern Slavery
- Hate Crime
- Monitoring community tensions

Hate Crime			
Conwy	2018/19 YTD	2017/18 YTD	Change
	161	101	59.4%



Denbighshire			
Denbighshire	2018/19 YTD	2017/18 YTD	Change
	145	99	46.5%

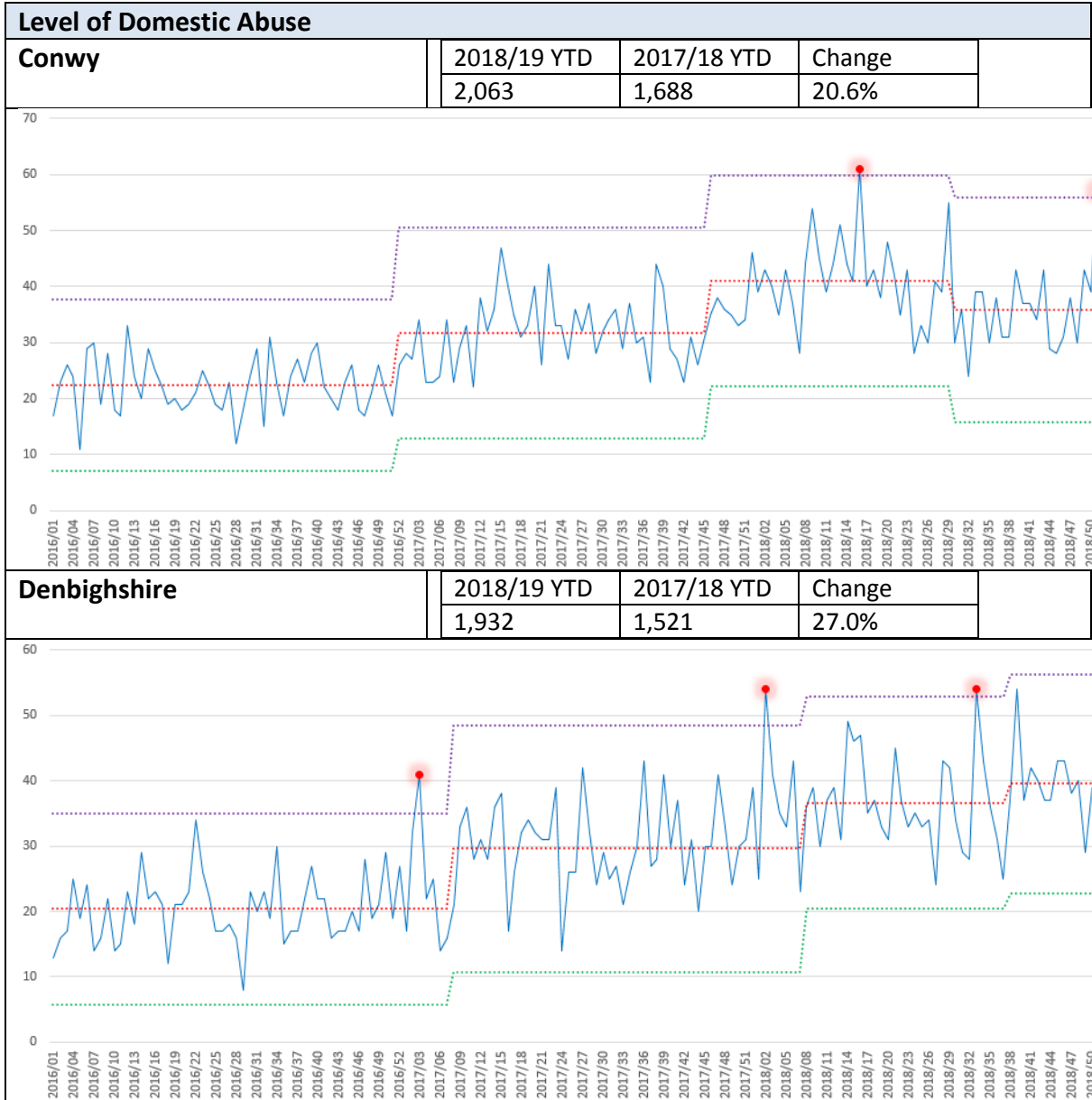


There has been an increase in recorded levels of **Hate Crimes** in both Conwy and Denbighshire in recent months.

North Wales Police recorded a 26.3% increase in **Hate Crime** in 2018/19.

Force wide analysis of **Hate Crime** is currently being conducted following recent media reports of increases in youth related **Hate Crime** in North Wales.

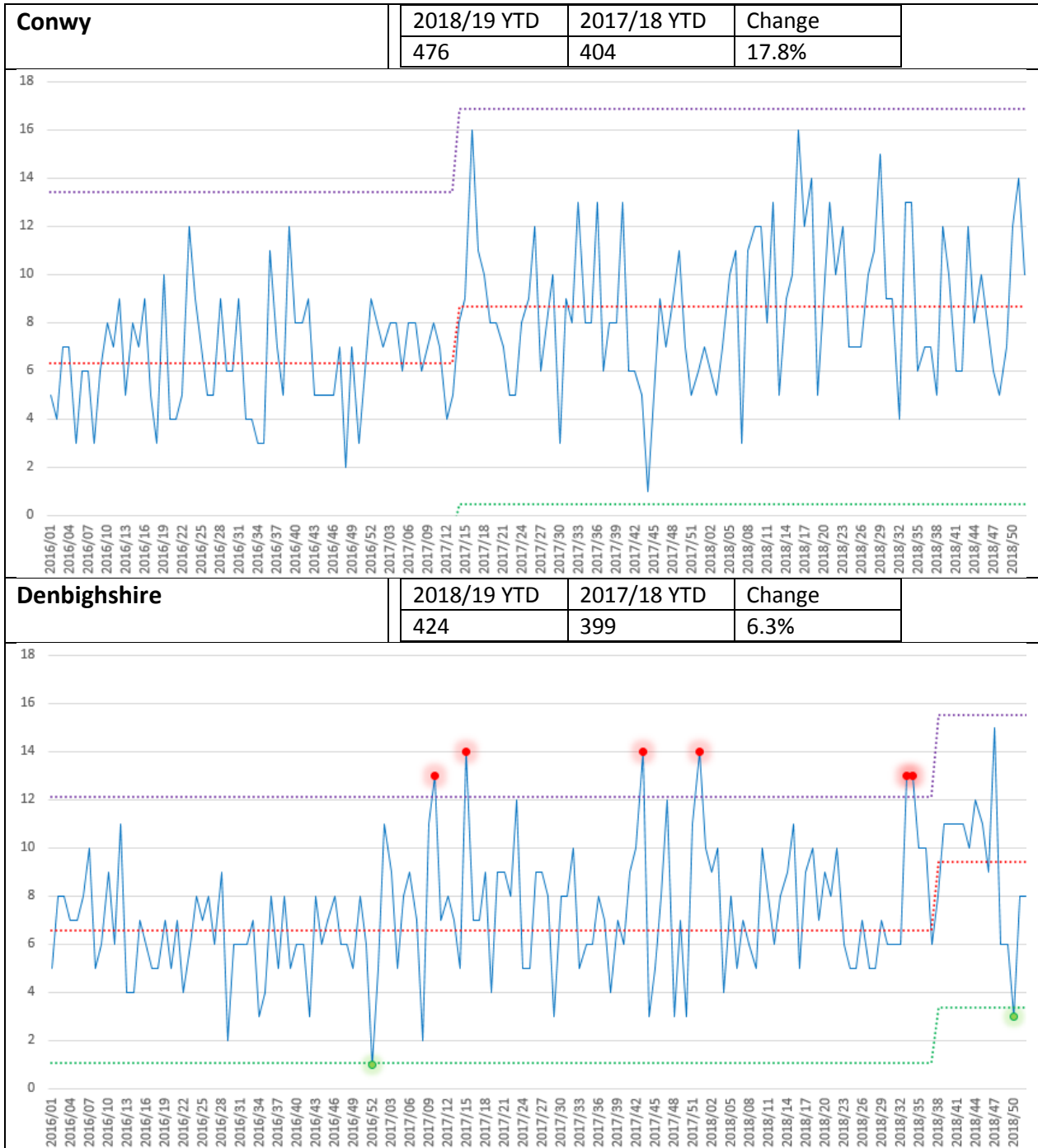
4. Increase confidence in reporting domestic abuse/ Work with MARAC to manage the levels of repeat victims of Domestic Abuse (Multi Agency Risk Assessment Conferences)



With a national focus on crime recording integrity, changes in the recording of victim based crime have had a particular impact on domestic related offences. As a result, reports of **Domestic Crime** being identified in Conwy and Denbighshire continue to increase.

As a whole, North Wales has seen an 18.1% increase in **Domestic Crime** in 2018/19.

**Repeat victims of Domestic Abuse incl. non-crime occurrences (3 or more in 12 months)**



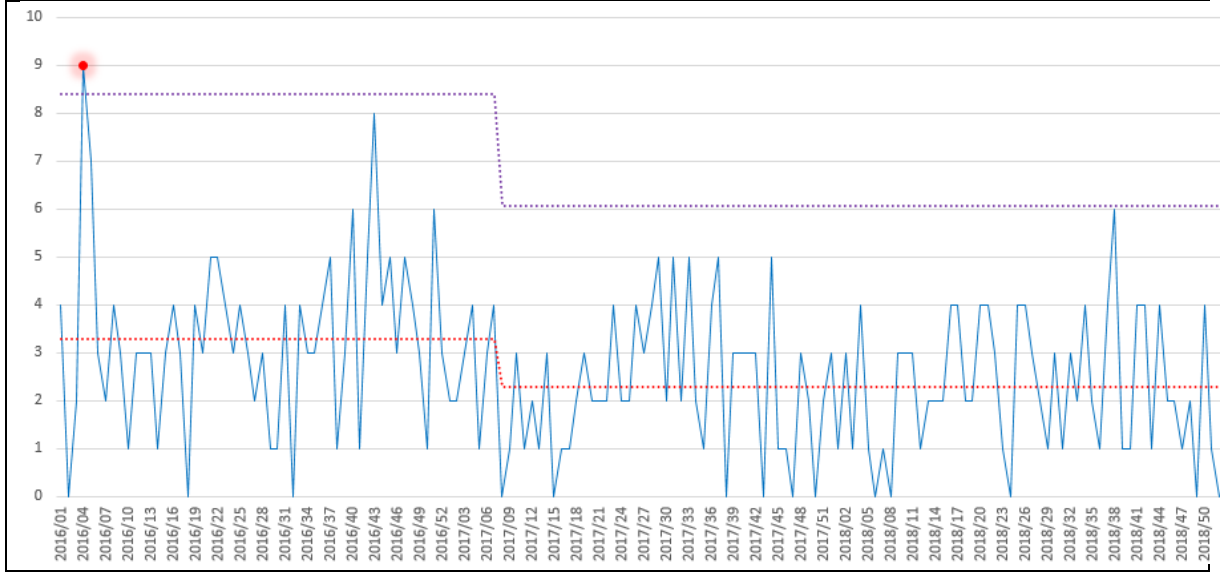
Repeat victims are people who have been a victim of crime three or more occasions in 12 months; therefore the value for each month is a snapshot of the previous 12 months.

Despite increases in the overall level of domestic abuse, there has been a period of stabilisation in the number of **repeat victims of domestic violence** being identified in Conwy and Denbighshire.

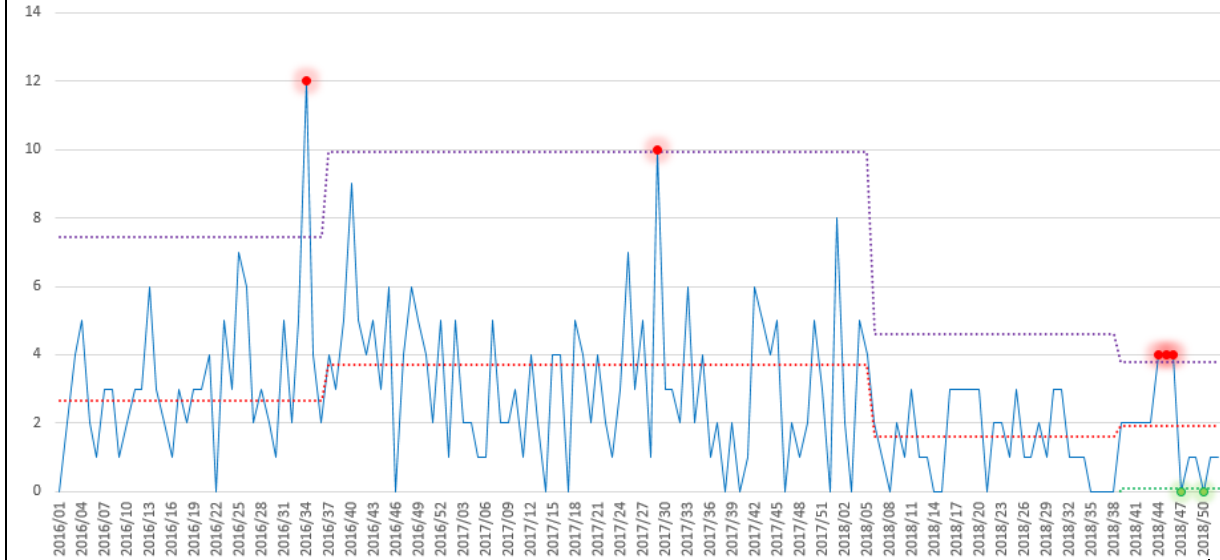
North Wales saw a 7.9% increase in **repeat victims of domestic violence** in 2018/19.

**Repeat offenders of Domestic Abuse (3 or more in 12 months)**

Conwy	2018/19 YTD	2017/18 YTD	Change
	118	122	-3.3%



Denbighshire	2018/19 YTD	2017/18 YTD	Change
	93	145	-35.9%



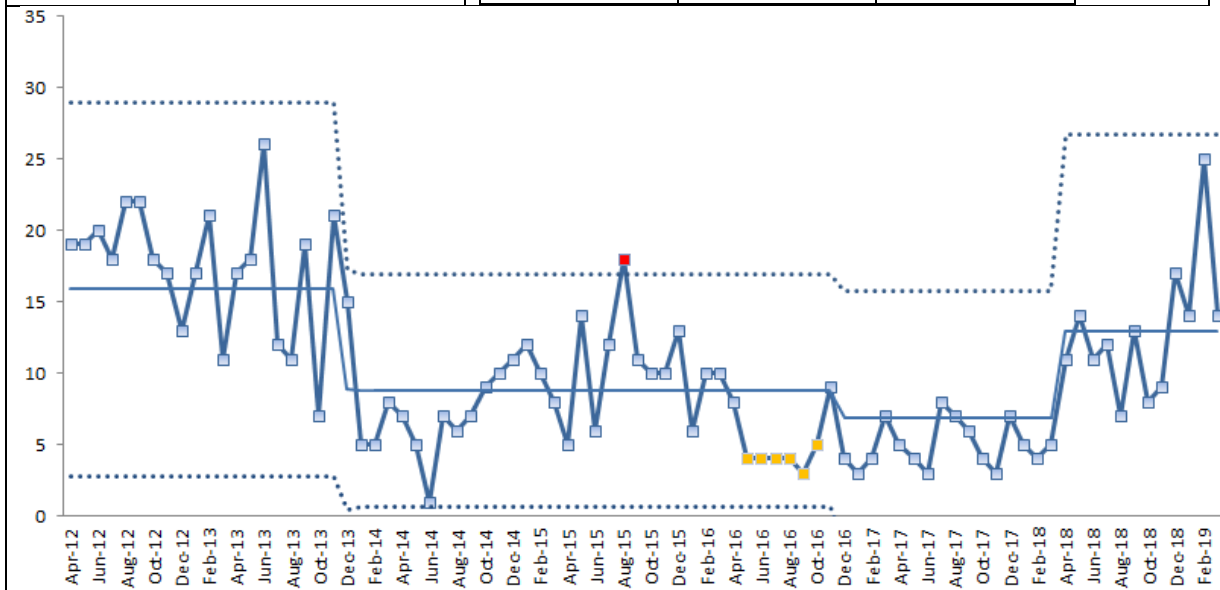
Repeat offenders are people who have committed a Domestic Abuse offence on three or more occasions in 12 months; therefore the value for each month is a snapshot of the previous 12 months. The number of **repeat offenders of Domestic Abuse** has remained stable in Conwy; however there has been a large fall in Denbighshire.

The fall in Denbighshire is more in line with the overall picture for North Wales, where a -30.9% decrease in **repeat offenders of Domestic Abuse** was seen in 2018/19.

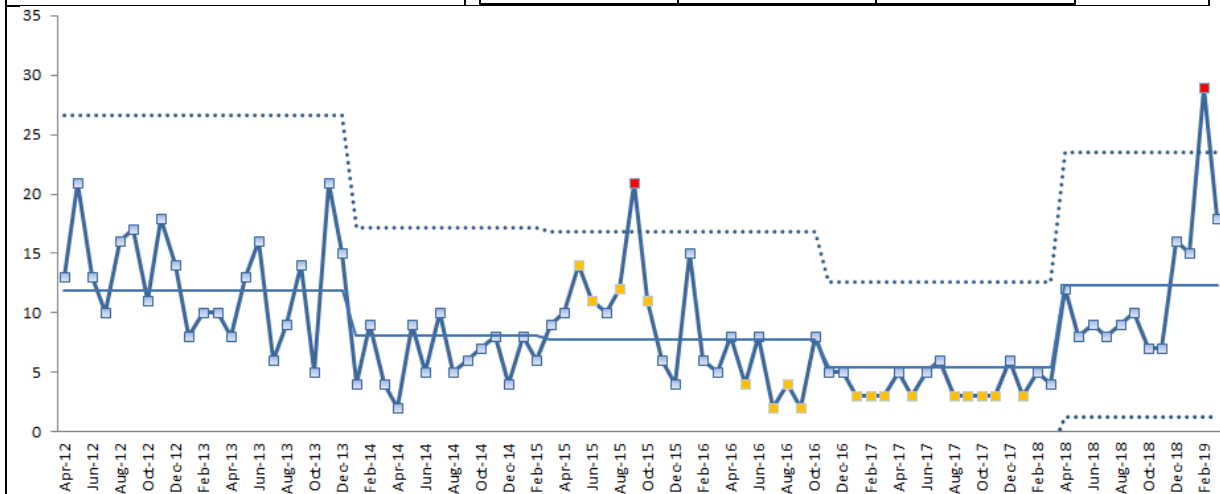
**Level of high risk domestic abuse (MARAC cases)**



Conwy	2018/19 YTD	2017/18 YTD	Change
	155	64	142.2%



Denbighshire	2018/19 YTD	2017/18 YTD	Change
	148	49	202.0%

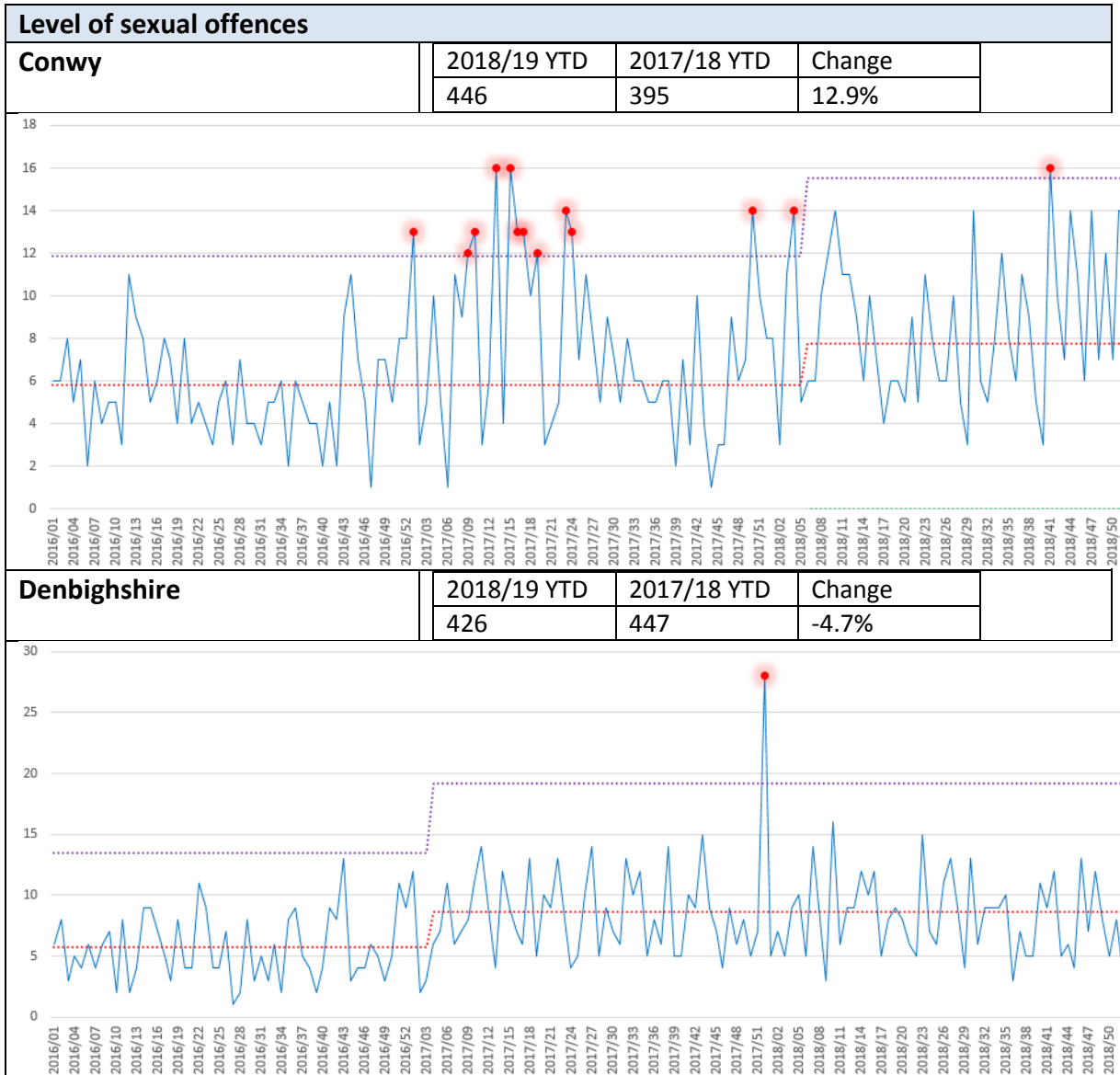


The number of **high risk cases** being discussed at MARAC has increased in both Conwy and Denbighshire in recent months. Changes in the criteria for MARAC referrals, since December 2018, have led to the recent increases in the last few months.

All high-risk domestic abuse incidents are now being investigated within CID departments.



6. Increase confidence in reporting sexual violence/ increase awareness amongst young people of sexual violence



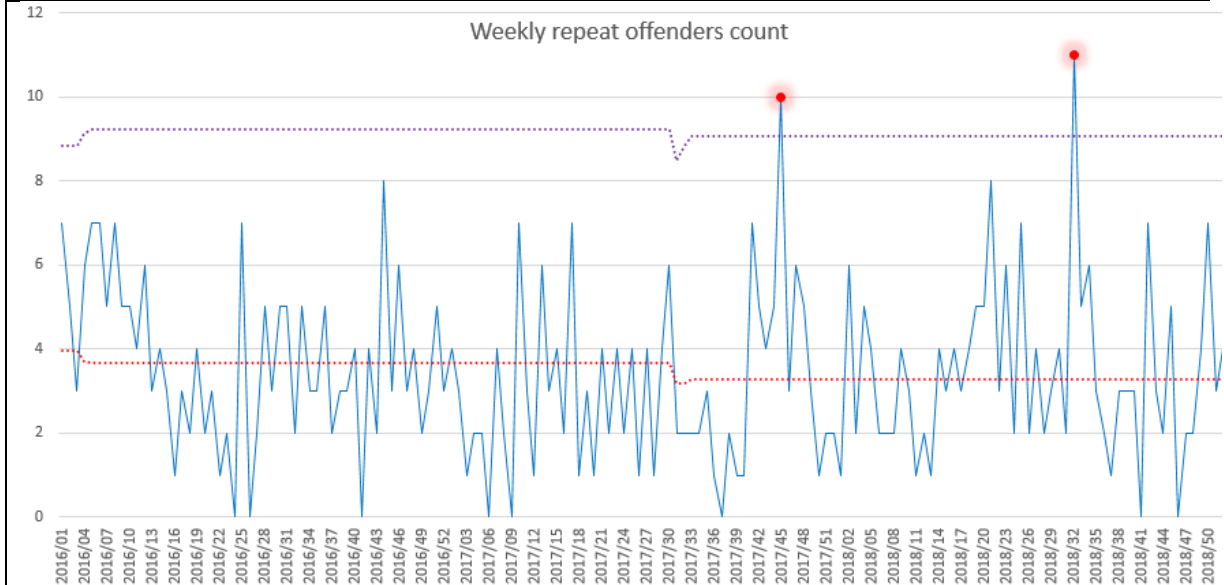
The recorded levels of **Sexual Offences** in Conwy and Denbighshire remain stable. Force wide there was a -12.6% decrease in 2018/19.

It should be noted that there can be significant fluctuations in reported offences from week to week, in particular due to the reporting of historic **Sexual Offences**.

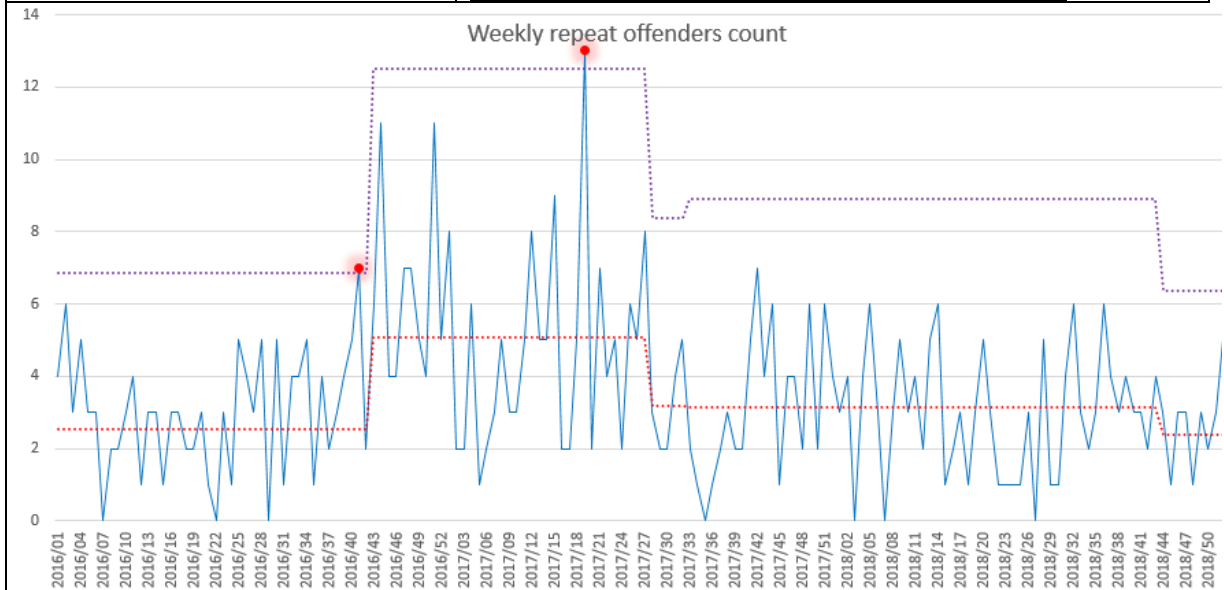
The level of **Sexual Offences** in both Conwy and Denbighshire, in comparison to their Most Similar Groups (MSG), is above the average.

7. Reduce reoffending (for victims and offenders)

Number of repeat offenders of crime – Aged 18+ (3 or more in 12 months)			
Conwy	2018/19 YTD	2017/18 YTD	Change
	182	157	15.9%



Denbighshire	2018/19 YTD	2017/18 YTD	Change
	151	208	-27.4%

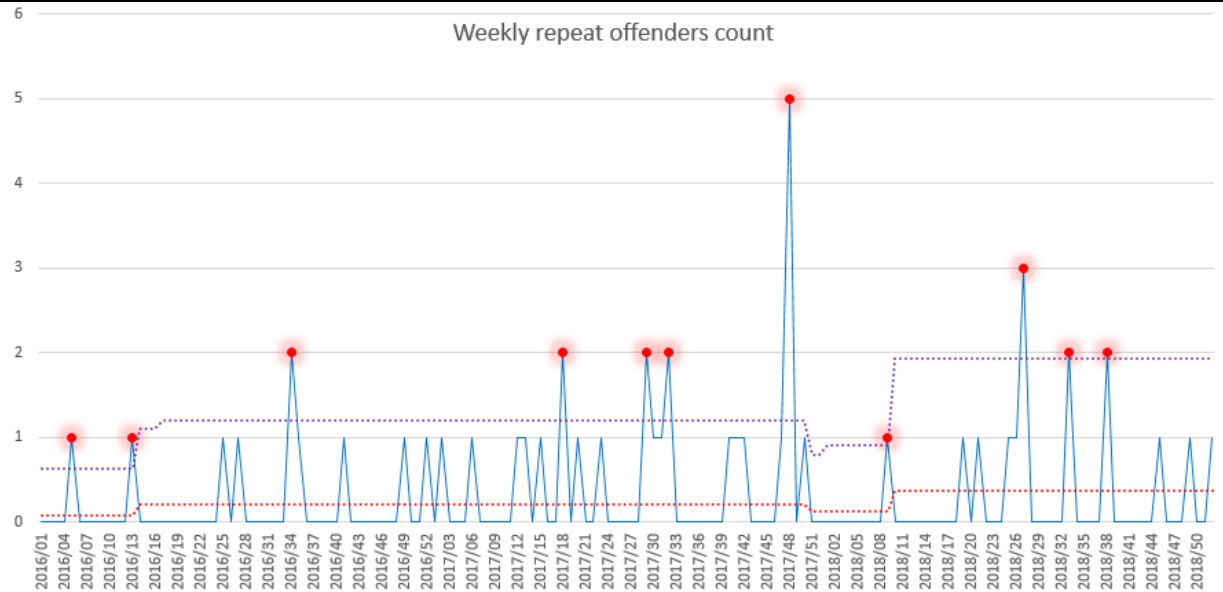


Repeat offenders are people aged over 18 who have committed an offence on three or more occasions in 12 months; therefore the value for each month is a snapshot of the previous 12 months. The number of **repeat offenders** in Conwy has risen, but a fall can be seen in Denbighshire.

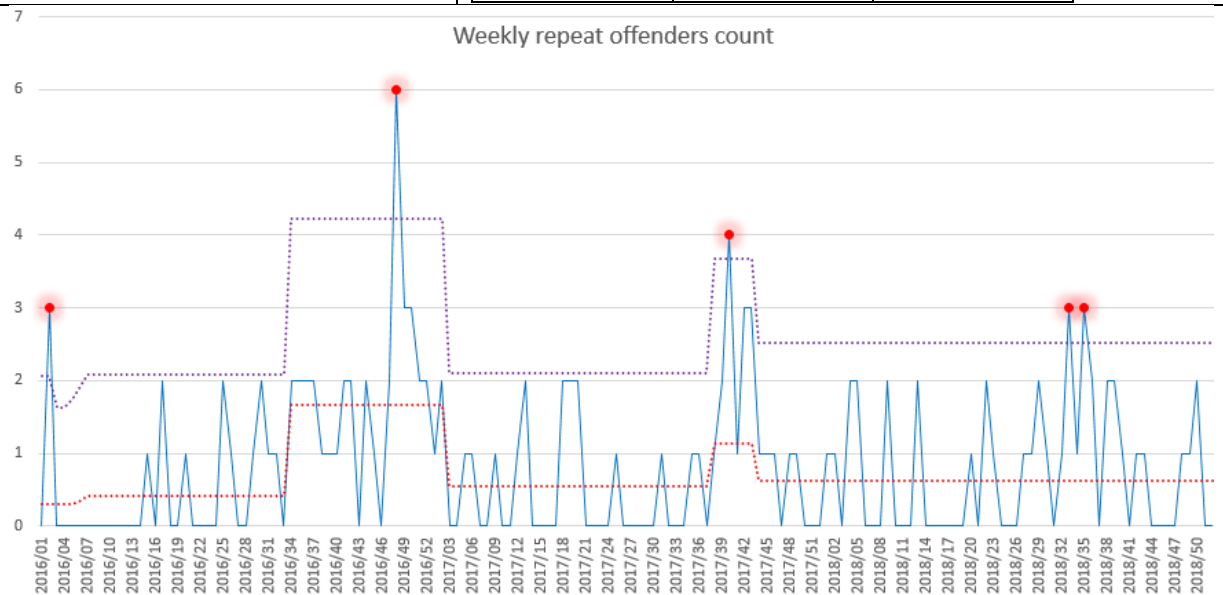
North Wales saw a -9.6% decrease in **repeat offenders of crime aged 18+** in 2018/19.

**Number of repeat offenders of crime – Aged 12-17 (3 or more in 12 months)**

Conwy	2018/19 YTD	2017/18 YTD	Change
	15	25	-40.0%



Denbighshire	2018/19 YTD	2017/18 YTD	Change
	40	38	5.3%



The number of repeat offenders aged between 12 and 17 years being identified in Conwy and Denbighshire is small and is likely to remain stable in the coming months.

Overall, North Wales saw a -19.3% decrease in **repeat offenders of crime aged 12-17** in 2018/19.

## Current partnership Initiatives to combat some of the rises seen in the charts above.

- **'The Big Easy'** - The Big Easy campaign is a crime prevention strategy running across North Wales which employs 'nudge theory'. Put simply, it is an accepted human characteristic that when left to our own devices, we often make irrational decisions. And too many times we can all be 'effort averse'.

Nudge Theory plants a seed in the mind and tries to steer you towards a different decision. Rather than telling people what not to do, The Big Easy points out how easy we can make it for criminals and the impact this can have on our lives. We want the public to think about the items that they have worked hard for and really care about and how they would feel if they lost them through crime.

Finally it asks the question, "**How do you make it easy?**":

- Of the burglaries in North Wales last year only 54% of the properties were secure.
- Of the bike thefts in North Wales last year 88% were unlocked when stolen.
- Of the thefts from vehicles in North Wales last year 33% were from works vans with no additional security.

These crimes are easily preventable.

Six areas will be covered in the initial phase:

- Theft from work vans
- Theft from cars
- Burglary in dwellings
- Burglary in caravans
- Bicycle theft
- Theft from sheds/garages

The campaign includes social media, posters in shops & public places, and street signs in particularly vulnerable areas. The Advice & Support section of the North Wales Police public website has been updated to provide members of the public with the appropriate crime prevention advice. Further phases of the strategy will be released through the year and will include scams, online safety, rogue traders and will all be sent out via our social media networks in Denbighshire.

- **The Stand Against Violence Initiative (SAVI)** - The Stand Against Violence Initiative has brought together police, other local organisations and charities in a project aimed at reducing violence and anti-social behaviour among youngsters aged 11-16.

A problem solving approach was implemented to address the youth ASB/Crime issue in Rhyl, and what we understand about serious violence is that it has to be tackled early with young people who may be vulnerable to becoming involved in violent lifestyles later on.

Police identified a number of teenagers, many of them girls, involved in 190 cases of criminal damage and violent and abusive behaviour in Rhyl from July to November last year.

The pilot scheme has been backed by £21,000 from North Wales Police and Crime Commissioner Arfon Jones and the Home Office Early Intervention that's designed to tackle serious violence through a variety of local schemes.

- **Agencies Domestic Abuse Perpetrator Tasking (ADAPT)** - The Protecting Vulnerable People Unit (PVPU) are piloting a new initiative called Agencies Domestic Abuse Perpetrator Tasking (**ADAPT**) in the Central area which will be live at the end of September.

The **ADAPT** pilot will work with serial perpetrators of Domestic Abuse in order to enrol them with partnership agency support to reduce the risk they pose to their victims. This is a very similar approach to that currently under the MARAC process which works with victims.

The aims of the pilot are to:

- protect victims and their children
- identifying assessment needs in relation to the perpetrator
- identifying any proposed increased risk of harm to others
- identifying any proposed risk of further offending by the perpetrator
- to support, prevent and detect crime and the apprehension and prosecution of offenders.

The **ADAPT** meetings will take place every 4 weeks and will form as a multi-agency conference. The team will be based within PVPU St Asaph and will be using analytical data from police information to identify nominals to enrol.

- **North Wales Multi-agency County Lines Needs Assessment** - The aim of the project is to produce a multi-agency County Lines Needs Assessment for North Wales, resulting in a more holistic informed strategic overview. The multi-agency approach is required not only to identify the current extent of the problem and current threat posed but to work together to understand the issues and inform multi-agency drawn recommendations focusing on the 4Ps (Prepare, Prevent, Pursue, Protect) including early intervention.

On the 23<sup>rd</sup> September the County Lines Needs Assessment which for Denbighshire was involved in the Needs Assessment process, will be launched

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## Conwy and Denbighshire Community Safety Partnership Activity Plan Updated for 2019/2020

### Key

Colour	Measure Status
Green	Excellent
Yellow	Good
Orange	Acceptable
Red	Priority for improvement
Grey	No information received for quarterly report

## The North Wales Community Safety Partnerships focus

Whilst the NW SCB is focusing at a regional level on mental health, hidden crimes and technology enabled crimes, the Board is asking local CSPs to focus on:

### Victim Based Crime/ Safeguarding

- To work collectively on projects to help to reduce victim based crime
- To work collectively to Reduce ASB
- To work in partnership to understand and help to prevent all exploitation crimes

### Reduce harm and the risk of harm

- To work collectively with the Area Planning Board to improve the services for substance misusers and encourage treatment
- To work collectively to monitor Community Tensions.

### Deliver an Effective Response

- To work collectively to help to improve the reoffending rates
- Understand and address migration impacts on the community safety agenda

The following 2019/20 plan aims at building on the extensive work which has been undertaken in recent years which has led to a significant reduction in Crime and Disorder in the counties of Conwy and Denbighshire. The plan will focus on areas of work which need to be developed during 2019/20, based on the strategic assessment, and also on the guidance and priorities established by the Regional Board. However, we will also note the areas of work which have already been established, but will continue to contribute towards our focus and priority fields.



The Conwy and Denbighshire priority work areas linked to the PCC Plan and NW SCB community safety agenda are:

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>1.</b>	Victim Based Crime  Level of Victim Based Crime <ul style="list-style-type: none"> <li>Number of Repeat Victims of Crime</li> </ul>					
<b>Projects/ tasks</b>	Trading Standards in Both Counties to continue to look at opportunities for Work in Relation to 'Doorstep' Crime and 'Cold calling'. Continue to identify opportunities to work with other agencies.  Trading Standards to work with North Wales Police on the roll out of the New Cold Calling project being developed by the Community Safety Team in the Police.	Throughout 2019-2020. Monitored at quarterly CSP Meeting	Trading Standard in Denbighshire and Conwy. Lead Officers Ian Millington and John Donnelly.  Sgt Beth Jones NWP/ Ian and John	Reduction in Doorstep crime.  Reduction in Repeat victims		

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
	Student Safety- Fresher's week Llandrillo College/Rhyl ,Rhos on Sea, Abergele and Denbigh Campus	September 2019. Annual Event	LA CSP Team in conjunction with the Student Union and other partners	Improved information on general personal safety.		
<b>Projects/ Tasks</b>	Attend all possible Awareness events in Conwy and Denbighshire.  Raising awareness of all crimes and how to prevent becoming a victim of crime.	2019-2020	LA CSP Team to coordinate with Volunteers/ NWP/NWFRS as and when required	Raising awareness of PCC Plan, Regional and Local CSP priorities	2 public events attended since April 2018.  Spoken to 356 people. Given advice and signposted to other services.	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>Projects/ Tasks</b>	NWP Community Safety to design and deliver Crime Prevention Engagement Programme	2019-2020	NWP-CS Sgt Beth Jones NWP	Raise awareness of crime prevention within the community. Reduce victim based crime.		
<b>Projects/ Tasks</b>	Denbighshire Trading Standards to continue and build, where possible, call blocker project.	2019-2020	DCC-TS Ian Millington	Raise awareness and reduce potential for crime	No. of probable scam calls blocked	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
2.	To work collectively to Reduce Antisocial Behaviour (ASB) Measures; <ul style="list-style-type: none"> <li>• Level of Antisocial Behaviour</li> <li>• Number of Repeat victims of ASB</li> <li>• Monitoring / resolution of specific issues raised to the CSP</li> </ul>					
<b>Projects/ Tasks</b>	Multiagency ASB tasking Meetings and Cohesion Tension monitoring	Every Month	LA CSP Team/NWP/NWFRS/	Well-coordinated meetings which help to monitor/reduce repeat victims of ASB  Tension monitoring process in place for hate crime or community tensions.	Meetings take place every month. Chaired by CI Owain Llewellyn	
<b>Projects/ Tasks</b>	Undertake Preventative work in relation to off-licence sales		Local Authority Licensing Departments/ Police Licensing Officer			
<b>Projects/ Tasks</b>	Continue to hold regular multiagency meetings in Hotspot areas to prevent	Every Month	LA/NWP and other agencies as and when appropriate.	Continue to see a reduction in incidents reported to the Local	These meetings take place on a monthly basis.	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
	Street drinking/ Begging in Rhyl Town Centre.			Authority and North Wales Police.		
<b>Projects/ Tasks</b>	Promote the Police Op Bang. Established Multiagency material.	October/Start of Nov	All Partners. <b>NWP lead Responsibility of all agencies to promote the campaign</b>	Continue to see small numbers of reports of ASB on Halloween and Bonfire Night		
<b>Projects/ Tasks</b>	Dogs off leads worrying sheep (Denbighshire specific issues)	2019-2020	North Wales Police Rural Crime Team. CSP- Raising awareness	To reduce incidents of sheep worrying or deaths.	Lead Initiative ongoing	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>Projects/ Tasks</b>	Introduce licensed hours window stickers for late night refreshment businesses across Denbighshire and Conwy	2019-2020	Denbighshire / Conwy Licensing and NWP	Better managed businesses		
<b>3.</b>	Supporting and safeguarding Vulnerable People to prevent from becoming victims/ repeat Victims of Crime Measure: <ul style="list-style-type: none"> <li>Number of Repeat victims of Crime</li> </ul>					
<b>Projects/ Tasks</b>	Regional Child Exploitation Plan (CSE)	Monitored at the North Wales Safer Communities Board	Chair of the Regional Board. Any local issues/ Actions can be brought to the attention of the Conwy and Denbighshire CSP via the North Wales Safer communities Board.	Expected Outcomes are defined in the Regional Action Plan. Improved Regional Response to CSE.	This group is going to be disbanded and The Regional Safeguarding board will include this area of work.	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>Projects/ Tasks</b>	Regional Modern Slavery Plan	Monitored at the North Wales Safer Communities Board (NWSCB)	Chair of the Regional Board. Any local issues/Actions can be brought to the attention of the Conwy and Denbighshire CSP via the North Wales Safer communities Board.	Expected Outcomes are defined in the Regional Action Plan. Raising Awareness. Improved Regional Response to Modern slavery. Defined process in all Responsible Authorities.	Regional meetings take place quarterly. Regional action plan in place	
	Operation Octopus- Car Wash accreditation scheme	2019-2020	Partnership project – NWP and Trading standards taking the lead for the visits	To have an ethical car wash scheme in place across Conwy and Denbighshire using an APP that has been designed (and regionally)		
	Sub Regional Cohesion Plans (1East/ 1 West)	Activity monitored at the NWSCB	Local Authority with assistance from the two Regional coordinators			
	Raising Awareness of Modern Slavery.	National Modern Slavery Awareness Day Sharing of Modern Slavery	Partners to make sure information is	To ensure cohesion is discussed locally and processes put in place		

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
		information Posters.	available on their public websites.  Partners to make sure posters are places on all available notice boards	Raising awareness of a hidden crime.  Raising awareness of a hidden crime.		
<b>Projects/ Tasks</b>	Organised Crime Groups including “County Lines” drug supply.	Raising awareness of the issue during 2019-2020 amongst all partners	All agencies-CSP to promote the raising of awareness	To deliver the recommendations from the locality mapping exercise undertaken in April 2019  To ensure there is appropriate representation from all agencies at the multi-agency Organised Crime group monthly	Awaiting the Needs assessment report and further actions	



	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
				meetings chaired by North Wales Police.  All agencies to contribute to reducing the threat posed by OCGs operating within Conwy and Denbighshire  CSP to disseminate the 'Britain's Teenage Drug Runners film		
<b>Projects/ Tasks</b>	To help to establish local Mental Health Implementation Groups- action raised by NWP	2019-2020	Health are leading on this area of work however the CSP will assist where possible in their development.	Group(s) set up in Conwy and Denbighshire along the same lines as those in the West	Awaiting direction for Health on how they want to proceed.	
<b>Projects/ Tasks</b>	Denbighshire Trading Standards to continue and build, where possible, call blocker project	2019-2020	DDC-TS Ian Millington	Raise awareness and reduce potential for crime	No. of probable scam calls blocked	
<b>Projects/ Tasks</b>	Trading Standards respond to intelligence from National Scams team on potential scam victims	2019-2020	DCC – TS Ian Millington	Raise victim awareness of fraud and signpost available help	No. of interventions	

**Appendix 3**

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>Projects/ Tasks</b>	Trading Standards awareness of scams	2019-2020	DCC – TS Ian Millington	Raise general awareness of fraud and signpost available help	No. of awareness events/ campaigns	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>4.</b>	<p>Increase confidence in reporting domestic abuse. Monitor repeat victims via Multi Agency Risk Assessment Conferences (MARAC)</p> <p>Measures;</p> <ul style="list-style-type: none"> <li>• Level of Domestic abuse</li> <li>• Level of high risk domestic abuse cases(MARAC)</li> <li>• Number of repeat victims of domestic abuse</li> <li>• Number of staff trained for Group 1 NTF</li> </ul>					
<b>Projects/tasks</b>	<p>White Ribbon campaign- Raising awareness of Domestic Abuse. Attending planned events</p>	<p>25<sup>th</sup> November (Annual Event)</p>	<p>Multiagency response</p>	<p>Awareness events attended. Raising the profile of domestic abuse and the help available.</p>	<p>Events taking place in Womens Aid, Hafan Cymru, BAWSO</p>	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>Projects/ Tasks</b>	National Training Framework- Roll out the e-learning basic awareness training as required in the Domestic Abuse and Sexual Violence (Wales) 2015 Act.	Stats will be gathered 15th April 2019 and will be reported back to the Welsh Government.	Workforce development Teams in each Responsible Authority and HR Departments to roll out the e learning once available.  Issues currently with the Health learning Platform.	Improved awareness in the Local Authority of domestic abuse to enable effective signposting to support services.	Both Local Authorities have completed a large number of basic training.  DCC- CCBC-	
<b>Projects/ Tasks</b>	Establish a Regional Strategic and Operational Structure for Domestic Abuse as required by the Welsh Government	Structure in place by 1st April 2018	Local Authority Community Safety Lead and all other agencies.	New Regional Structure in place with a Regional Banker identified.	This board is now in place and meets Regionally with various subgroups to support	
<b>Projects/ Tasks</b>	Conduct three independent Domestic homicide Reviews (DHR's)	Should be complete by September 2019- depending on the trial dates	Multi-agency task. Community Safety Partnership Chair Responsible assisted by the CSP Manager	Home Office accredited and quality checked action plan created and ready for publishing and delivery of any actions.		

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>Projects/ Tasks</b>	Establish service user groups to establish any good practice or areas to improve.	2019-2020	Regional Domestic Abuse Team	Good and bad practice identified and shared, resulting in improvements for service users.	This work has just begun. Groups identified.	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>5.</b>	<p>To work collectively with all agencies to Increase confidence in reporting sexual violence.</p> <p>Increase awareness amongst Young People of sexual violence.</p> <p>Measure;</p> <ul style="list-style-type: none"> <li>• Level of sexual offences</li> <li>• Number of CSE offences</li> </ul>					
<b>Projects/ Tasks</b>	Examine case studies of Cyber related sexual offences within Youth Justice Services	2019-2020	Matt Morgan YJS Manager/ CSP Manager	Give a better understanding of the issues in Conwy and Denbighshire.	The Youth Justice service is currently undergoing a review. The work will begin after that review concludes	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>Projects/ Tasks</b>	Awareness raising for parents on cyber related crime.	2019/2020	CSP Team / Multi agency	Regular information sent out via all networks to raise awareness of the issue and utilise National Campaign material for the Police and NSPCC.	This work is ongoing. A number of sessions have been held in schools by The Cyber-crime team in the police and the school Liaison Officers.	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>6.</b>	To work collectively with the Area Planning Board to improve services for service users <ul style="list-style-type: none"> <li>Welsh Government Key Performance Indicators</li> </ul>					
<b>Projects/ Tasks</b>	Regional Substance Misuse Plan in place.	Monitored at the North Wales Safer Communities Board. Actions sent to Local CSP's	Area Planning Board Team (APB) report directly to Welsh Government. CSP's consulted on any Local service change or improvement.  Reporting to the North Wales Safer Communities and Local CSP's where Local Authority Actions will be assigned when appropriate.		Awaiting KPI update	



	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>Projects/ Tasks</b>	Ensure local gaps in services are fed into the Regional Commissioning and planning cycle.	Throughout the year 2019-2020	CSP manager to feed any information received to the Regional Area Planning Board Manager.	To ensure that the Conwy and Denbighshire gaps in services are raised with the area planning board and that solutions can be looked into.	Gap analysis is ongoing- desk top reviews of services currently underway	
<b>Projects/ Tasks</b>	Community Safety Partnership to oversee any capital applications in Conwy and Denbighshire.	As and when any applications are received by the Area Planning Board	Ben Carter Area Planning Board Manager/ Helen Wyn Jones Substance misuse officer for Conwy and Denbighshire /Sian Taylor to raise with CSP Members.	Improved communication regarding any capital projects.	No applications in the first quarter to review.	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>7.</b>	To work collectively to improve Reoffending rates (Victims and Offenders). Measures; <ul style="list-style-type: none"> <li>• Number of repeat victims of crime</li> <li>• Number of repeat offenders (Integrated Offender Management data and Youth Justice Data).</li> </ul>					
<b>Projects/ Tasks</b>	Regional Integrated Offender Management plan in place. Conwy and Denbighshire Youth Justice Plan in Place	Monitored at the North Wales Regional IOM board. Actions sent form this board to Local CSP's	IOM Teams/ YJS Teams Reporting to the North Wales Safer Communities and Local CSP's where Local Authority Actions will be assigned when appropriate.	Deliver the objectives set out in the Regional and sub regional plans.	Quarterly Regional IOM meetings takes place. Discussions around OCG's and County Lines	

	<b>Actions/Projects 2019-2020 Commissioned Projects Establish Partner Interventions</b>	<b>Target Date</b>	<b>Responsibility</b>	<b>Outcomes</b>	<b>Performance Measures/ Quarterly Update</b>	<b>RAG Status/Quarterly Update</b>
<b>Projects/ Tasks</b>	Phoenix Project	Throughout 2019-2020 monitored by the Fire service.	Managed by North Wales Fire and Rescue Service Phoenix Project. Referrals from Youth Justice Team/ Police	Number of repeat offenders. Number of Phoenix sessions run.		Awaiting Update

**GLOSSARY OF TERMS**

**CSP-** Community Safety Partnership

**NWSCB-** North Wales Safer Communities Board

**APB-** (Substance Misuse) Area Planning Board

**NWP-** North Wales Police

**LA-** Local Authority

**MARAC-** (Domestic abuse) Multi Agency Risk Assessment Conference

**ASB-** Antisocial Behaviour

**NWFRS-** North Wales Fire and Rescue Service

**TS-** Trading Standards Conwy and Denbighshire

**MS-** Modern Slavery

**IOM-** Integrated Offender Management

**YJS-** Youth Justice Service Conwy and Denbighshire

**CSE-** Child Sexual Exploitation

**PREVENT-** Preventing terrorism by raising awareness

**ACEs-** Adverse Childhood Experiences

**OCG's-** Organised Crime Groups

<b>Report to:</b>	<b>Partnerships Scrutiny Committee</b>
<b>Date of Meeting:</b>	<b>16 September 2019</b>
<b>Lead Member/Officer:</b>	<b>Lead Member for Well-being and Independence/ Service Manager - Specialist Services, Operational Services</b>
<b>Report Author</b>	<b>Team Manager Safeguarding Operational Services</b>
<b>Title:</b>	<b>Annual Report on Safeguarding Adults in Denbighshire 1<sup>st</sup> April 18 – 31<sup>st</sup> March 2019</b>

## **1. What is the report about?**

This report constitutes the annual performance report for Safeguarding Adults in compliance with statutory guidance and provides an overview of the impact of local safeguarding arrangements and practice.

## **2. What is the reason for making this report?**

To provide Members with an overview of the impact of Local Safeguarding arrangements and practice and to review progress in this key area of work over the last twelve months. To refer to data which reflects figures submitted by the Local Authority on an annual basis to the Welsh Government Data Unit.

## **3. What are the Recommendations?**

That members receive and comment on the report and acknowledge the importance of a corporate approach to the safeguarding of adults at risk and the responsibility of the Council to view this as a key priority area.

## **4. Report details**

- 4.1 Over the past 12 months we have continued to focus on improving the consistency and quality of safeguarding work. Significant work has also been undertaken to improve performance against the Welsh Government performance indicator of enquiries completed with 7 working days.
- 4.2 The quarterly audits of a sample of safeguarding cases over the past year has shown consistent improvement in several areas of the work e.g. evidence to show that individuals were consistently being safeguarded as a result of this process; there has also been a steady increase in the use of advocates to support the individual adult at risk.
- 4.3 The Mental Capacity (Amendment) Act 2019 received royal assent in May 2019, which amends the Mental Capacity Act 2005 ("MCA"). The amendments introduce the new

Liberty Protection Safeguards (LPS). The Act is designed to reduce the strain on the deprivation of liberty safeguards system since the Cheshire West judgement previously reported to Scrutiny Committee. We expect to see Regulations and a new Code of Practice filling in a lot of the detail which should include practical details about the LPS.

4.4 Similarly, the All Wales Safeguarding Procedures when launched in November 2019 should complement the volumes Statutory Guidance relating to Part 7 of the Social Services and Well-being (Wales) Act 2014, which relates to Safeguarding.

4.5 Adult Protection Activity in Denbighshire 2016 – 2019

Year	Reports(referrals) received
2016 - 2017	527
2017 - 2018	568
2018 - 2019	622

4.6 Headlines from 2018 -19 Statistics

- Number of safeguarding reports (referrals) received show a continued steady increase of 9.5%, slightly higher an increase from previous year (8%).
- 21% of cases progressed to Strategy Meetings, slightly lower than last year (23%). This appears to be consistent with other Local Authorities' experience and could be as result of the Section 126 enquiries i.e. sufficient information to determine whether any action should be taken and if so, what and by whom.
- Neglect (31%) and physical abuse (30%) were the most common types of abuse reported, again similar to national trends.

(See Appendix 1 for safeguarding data 2018 – 19)

4.7 Performance Indicators

There is only one national performance indicator currently relating to Adult Protection: the number of enquiries completed within 7 working days.

Our compliance for this first year of reporting has been 68%. A slight increase from last year's 67%. In the cases where the enquiry has taken longer to conclude the reasons can vary from gaining personal outcomes of the individual, accessing advocacy support to ensure the person is given a voice or engagement of other professionals. It is important to note that this does not prevent immediate action being taken when necessary to protect an adult at risk.

However further measures have been implemented this year (April 2019) to improve our performance in relation to the performance indicator which has resulted in significant improvements. For the first quarter of 2019/2020, 87% of enquiries were completed within 7 working days.

#### 4.8 Deprivation of Liberty Safeguards (DoLS) – activity 2018 - 19

- There has been a slight increase in the number of applications received: 342 compared to 335 last year.
- 72 authorisations have been granted, a decrease from 106 last year. This was attributed to the additional work being undertaken by some of our Best Interest Assessors who were involved in assessing individuals who are deprived of their liberty in domiciliary settings (DiDS). The Complex Disability team has successfully prioritised those individuals who had new moves into alternative settings and nature/intensity of restrictions inherent within care and support plans. 6 applications have been successfully taken through the court process during this period and a further 9 applications are waiting to be heard.

#### 4.9 Key achievements 2018 -19

- Set days now established for initial strategy meetings following a successful pilot. This was supported by partner agencies and has led to more timely meetings that also enable stronger representation from partner organizations.
- Quarterly audits of a sample of safeguarding cases in order to assure quality and consistency of work.
- A pilot to establish a process between DCC and the health board relating to feedback on recommendations identified as result of the safeguarding process. This pilot is focused on the safeguarding reports/incidents relating to the Ablett Unit. The overview of these safeguarding action plans will remain the responsibility of Scrutiny Corporate Safeguarding within BCUHB. Reviews and involvement of the local authority safeguarding leads will be agreed in the final strategy meeting (e.g. bi-monthly or quarterly review meetings)
- Pilot of an approach to dealing with safeguarding reports relating to acquired pressure ulcers. The aim of the pilot is to establish a closer and more effective process between BCUHB and the local authority.
- Review of systems to manage DoLS applications received.

#### **5. How does the decision contribute to the Corporate Priorities?**

The Safeguarding Adults arrangements contribute directly to the corporate priority Resilient Communities: the Council works with people and communities to build independence and resilience.

#### **6. What will it cost and how will it affect other services?**

This service is already featured within existing budgets.

**7. What are the main conclusions of the Well-being Impact Assessment?**

A Well-being Impact Assessment is not required as this report makes no changes to policy.

**8. What consultations have been carried out with Scrutiny and others?**

Not applicable.

**9. Chief Finance Officer Statement**

There are no financial implications arising directly from this report

**10. What risks are there and is there anything we can do to reduce them?**

- Management of imminent legislative/guidance changes e.g. the All Wales Safeguarding Procedures when launched in November 2019 and the implementation of the Liberty Protection Safeguards (LPS). Training relating to the implications of the LPS for Managers has been arranged.
- DoLS/DiDS – Management of the volume of work in relation to individuals within a care home and domiciliary setting remains a challenge. There are systems in place to prioritise the applications received and we continue to train more best interest assessors in order to increase the workforce's capacity to undertake the work.
- Increasing costs of DoLS work i.e. medical assessments, IMCA, Court applications. We are limited in our ability to be able to reduce these costs, however discussions instigated with the provider of the RPR role (Relevant Person's Representative) to agree standards that may eventually lead to some reduction in costs. The implementation of the LPS may also lead to cost reductions.

**11. Power to make the Decision**

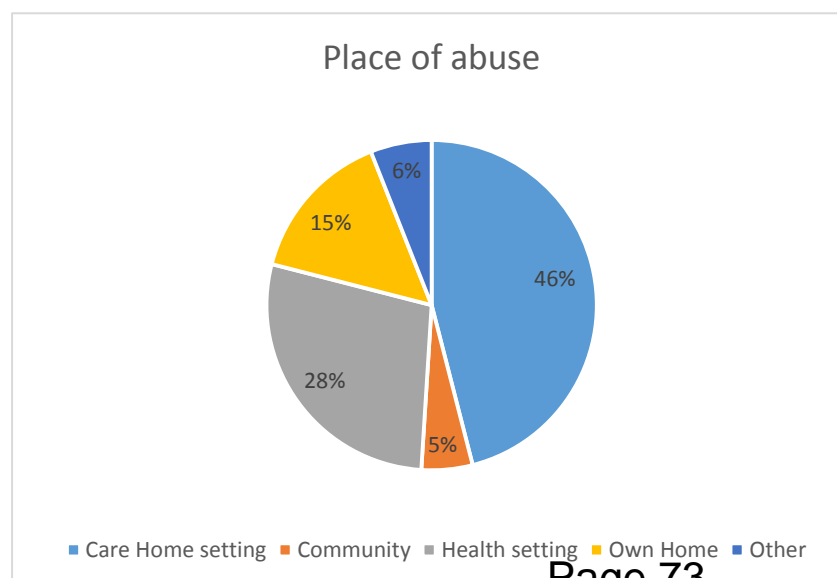
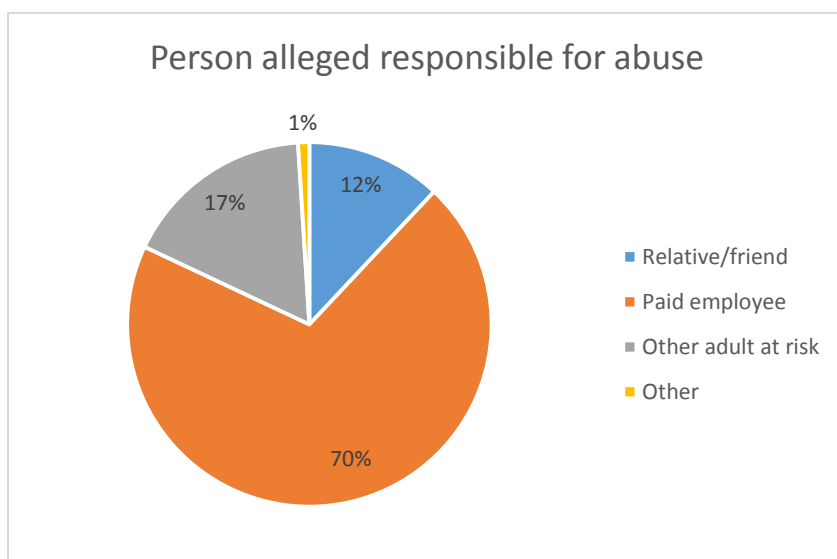
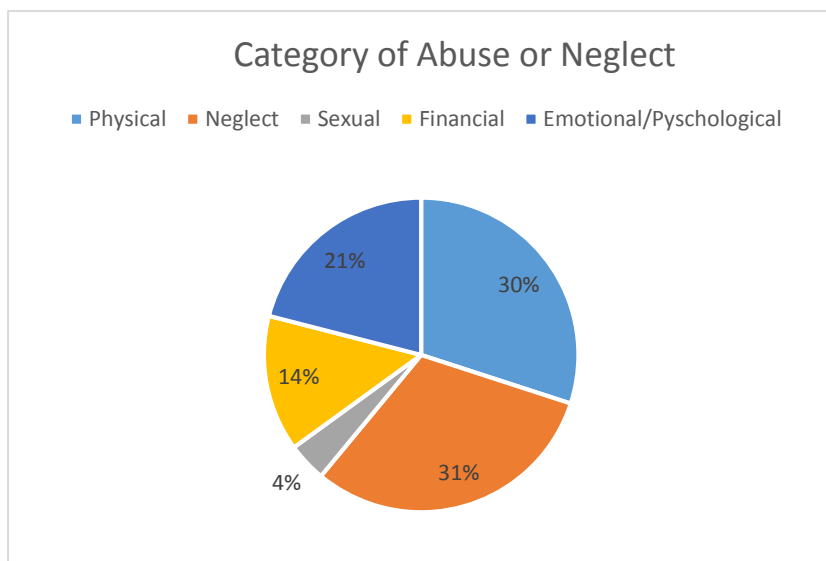
Scrutiny's powers with respect to this matter are set out in Section 21 of the Local Government Act 2000 and Section 7.4.2(b) of the Council's Constitution.

**Contact Officer:**

Team Manager Safeguarding Operational Services  
Tel: 01824 706675



**Headlines from Welsh Government Returns**



## Appendix 2 – Case example

### Case Study

#### Over view of concern raised

A is a 32-year-old female living in the community.

Concerns raised by substance misuse team relating to an allegation of sexual abuse by a friend or an unknown male. The named friend was an employee of BCUHB. There was also a historical allegation of sexual, physical and emotional abuse relating to an ex-partner. A did not want to report these incidents to the police, she was deemed to have capacity at the time of this disclosure. However, there was acknowledgement by the professionals involved that the A's capacity would fluctuate at times due to the level of intoxication.

There were additional risk factors relating to family members and others who could be deemed as 'adults at risk', due to the roles and responsibilities of the alleged abuser. Safeguarding measures were implemented for both the alleged victim, other family members and the wider safeguarding concerns. A had not been consulted regarding reporting this allegation to the local authority, therefore consent to the safeguarding report and the section 126 enquiries had not been explored by the Reporter. Further discussions were undertaken by the Reporter with A to consider what action she would want. There was agreement by A that additional support around the safeguarding concern from an independent advocate would enable her to have a voice throughout this process.

#### Action taken

Denbighshire safeguarding team proceeded with Section 126 enquiries to determine if A was an adult at risk, was experiencing or at risk of abuse and as result unable to protect herself against abuse. The Lead Practitioner established A's capacity to determine what action she wanted and gained her wishes and views. A was able to express her personal outcomes.

These enquires involved a number of agencies.i.e. Police, BCUHB, CMH teams, Children Services, Advocacy (CADMAS). The enquiries concluded that there was reasonable cause to suspect that this individual was an adult at risk. The professionals agreed that the information supported that the individual was at further risk of harm, the individual had consented to the safeguarding process being implemented to review safeguarding strategies and therefore reduce further risk of harm.

A number of strategy meetings were held, with full multi-agency representation. A parallel process was initiated by the most appropriate agency to manage the risk of harm towards the individual and also any wider safeguarding concerns. There were further attempts by Police to support A in making a complaint to allow for a criminal investigation to be instigated, but A refused to make a complaint. A number of child protection referrals were submitted to ensure any wider safeguarding concerns were

fully explored by the appropriate agency. The advocate supported A throughout and enabled her views and wishes to be at the centre of this safeguarding process.

#### The difference/impact to the Citizen and or the service

This approach was person-centred, there was a clear understanding of the personal outcomes A wished to achieve. Unfortunately A disengaged with the process and the development of an adult protection plan was not achieved. A advised that she was able to keep herself safe and did not require the support from the professionals. Impact for services was the realisation of the importance of working together. Given A's fluctuating capacity and the changeable accounts of the incidents, this proved to be a complex and challenging safeguarding process. However, the focus throughout this case was the views and wishes of A. This is what drove the safeguarding process, which hopefully gave a clear message that her disclosures were taken seriously. As indicated by the Statutory Guidance '*Rights to safety need to be balanced with other rights, such as rights to liberty and autonomy, and right to family life.*'

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<b>Report to:</b>	<b>Partnerships Scrutiny Committee</b>
<b>Date of Meeting:</b>	<b>16 September 2019</b>
<b>Lead Officer:</b>	<b>Scrutiny Co-ordinator</b>
<b>Report Author:</b>	<b>Scrutiny Co-ordinator</b>
<b>Title:</b>	<b>Scrutiny Work Programme</b>

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## **1. What is the report about?**

The report presents Partnerships Scrutiny Committee with its draft forward work programme for members' consideration.

## **2. What is the reason for making this report?**

To seek the Committee to review and agree on its programme of future work, and to update members on relevant issues.

## **3. What are the Recommendations?**

That the Committee:

- 3.1 considers the information provided and approves, revises or amends its forward work programme as it deems appropriate; **and**
- 3.2 appoints two representatives to serve on the Schools Standards Monitoring Group (SSMG).

## **4. Report details**

- 4.1 Section 7 of Denbighshire County Council's Constitution sets out each Scrutiny Committee's terms of reference, functions and membership, as well as the rules of procedure and debate.
- 4.2 The Constitution stipulates that the Council's scrutiny committees must set, and regularly review, a programme for their future work. By reviewing and prioritising issues, members are able to ensure that the work programme delivers a member-led agenda.
- 4.3 For a number of years it has been an adopted practice in Denbighshire for scrutiny committees to limit the number of reports considered at any one meeting to a maximum of four plus the Committee's own work programme report. The aim of this approach is to facilitate detailed and effective debate on each topic.
- 4.4 In recent years the Welsh Government (WG) and the Wales Audit Office (WAO) have highlighted the need to strengthen scrutiny's role across local government and public services in Wales, including utilising scrutiny as a means of engaging with residents

and service-users. From now on scrutiny will be expected to engage better and more frequently with the public with a view to securing better decisions which ultimately lead to better outcomes for citizens. The WAO will measure scrutiny's effectiveness in fulfilling these expectations.

- 4.5 Having regard to the national vision for scrutiny whilst at the same time focussing on local priorities, the Scrutiny Chairs and Vice-Chairs Group (SCVCG) recommended that the Council's scrutiny committees should, when deciding on their work programmes, focus on the following key areas:
- budget savings;
  - achievement of the Corporate Plan objectives (with particular emphasis on the their deliverability during a period of financial austerity);
  - any other items agreed by the Scrutiny Committee (or the SCVCG) as high priority (based on the PAPER test criteria – see reverse side of the 'Member Proposal Form' at Appendix 2) and;
  - Urgent, unforeseen or high priority issues

#### 4.6 Scrutiny Proposal Forms

As mentioned in paragraph 4.2 above the Council's Constitution requires scrutiny committees to prepare and keep under review a programme for their future work. To assist the process of prioritising reports, if officers are of the view that a subject merits time for discussion on the Committee's business agenda they have to formally request the Committee to consider receiving a report on that topic. This is done via the submission of a 'proposal form' which clarifies the purpose, importance and potential outcomes of suggested subjects. No officer proposal form has been received for consideration at the current meeting.

- 4.7 With a view to making better use of scrutiny's time by focussing committees' resources on detailed examination of subjects, adding value through the decision-making process and securing better outcomes for residents, the SCVCG decided that members, as well as officers, should complete 'scrutiny proposal forms' outlining the reasons why they think a particular subject would benefit from scrutiny's input. A copy of the 'member's proposal form' can be seen at Appendix 2. The reverse side of this form contains a flowchart listing questions which members should consider when proposing an item for scrutiny, and which committees should ask when determining a topic's suitability for inclusion on a scrutiny forward work programme. If, having followed this process, a topic is not deemed suitable for formal examination by a scrutiny committee, alternative channels for sharing the information or examining the matter can be considered e.g. the provision of an 'information report', or if the matter is of a very local nature examination by the relevant Member Area Group (MAG). No items should be included on a forward work programme without a 'scrutiny proposal form' being completed and accepted for inclusion by the Committee or the SCVCG. Assistance with their completion is available from the Scrutiny Co-ordinator.

#### Cabinet Forward Work Programme

- 4.8 When determining their programme of future work it is useful for scrutiny committees to have regard to Cabinet's scheduled programme of work. For this purpose a copy of the Cabinet's forward work programme is attached at Appendix 3.

## Progress on Committee Resolutions

- 4.9 A table summarising recent Committee resolutions and advising members on progress with their implementation is attached at Appendix 4 to this report.

## School Standards Monitoring Group (SSMG)

- 4.10 The Committee is asked to appoint two representatives to serve on the School Standards Monitoring Group (SSMG). A copy of the Group's terms of reference is attached at Appendix 5 for members' information.

## **5. Scrutiny Chairs and Vice-Chairs Group**

Under the Council's scrutiny arrangements the Scrutiny Chairs and Vice-Chairs Group (SCVCG) performs the role of a coordinating committee. The Group last met on 11 September 2019. Any decisions taken at that meeting that affect this Committee will be reported verbally at the meeting. The Group's next meeting is scheduled for 31 October 2019.

## **6. How does the decision contribute to the Corporate Priorities?**

Effective scrutiny will assist the Council to deliver its corporate priorities in line with community needs and residents' wishes. Continual development and review of a coordinated work programme will assist the Council to deliver its corporate priorities, improve outcomes for residents whilst also managing austere budget cuts.

## **7. What will it cost and how will it affect other services?**

Services may need to allocate officer time to assist the Committee with the activities identified in the forward work programme, and with any actions that may result following consideration of those items.

## **8. What are the main conclusions of the Well-being Impact Assessment? The completed Well-being Impact Assessment report can be downloaded from the [website](#) and should be attached as an appendix to the report**

A Well-being Impact Assessment has not been undertaken in relation to the purpose or contents of this report. However, Scrutiny's through it work in examining service delivery, policies, procedures and proposals will consider their impact or potential impact on the sustainable development principle and the well-being goals stipulated in the Well-being of Future Generations (Wales) Act 2015.

## **9. What consultations have been carried out with Scrutiny and others?**

None required for this report. However, the report itself and the consideration of the forward work programme represent a consultation process with the Committee with respect to its programme of future work.

## **10. What risks are there and is there anything we can do to reduce them?**

No risks have been identified with respect to the consideration of the Committee's forward work programme. However, by regularly reviewing its forward work programme the Committee can ensure that areas of risk are considered and

examined as and when they are identified, and recommendations are made with a view to addressing those risks.

**11. Power to make the decision**

Section 7.11 of the Council's Constitution stipulates that scrutiny committees and/or the Scrutiny Chairs and Vice-Chairs Group will be responsible for setting their own work programmes, taking into account the wishes of Members of the Committee who are not members of the largest political group on the Council.

**Contact Officer:**

Scrutiny Coordinator

Tel No: (01824) 712554

e-mail: [rhian.evans@denbighshire.gov.uk](mailto:rhian.evans@denbighshire.gov.uk)



Note: Items entered in italics have not been approved for submission by the Committee. Such reports are listed here for information, pending formal approval.

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
7 November	<b>Cllr. Bobby Feeley</b>	1. Health and Social Care – Pooled Budgets  (unless developments merit its presentation at an earlier date)	To report on the progress made in relation to developing and establishing pool budgets across North Wales to conform to the requirements of Part 9 of the Social Services and Well-being (Wales) Act 2014, including in the exercise of care home accommodation functions	Assurances that the authority is complying with legislation and delivering seamless, service-user focussed services in partnerships with other local authorities and the health whilst realising value for money for Denbighshire and taking appropriate measures to protect itself from financial and reputational risks	Nicola Stubbins/Head of Finance/Bethan Jones-Edwards	June 2018 (rescheduled by SCVCG April 2019)
	<b>Cllr. Bobby Feeley</b>	2. Support Budgets for People with Eligible Care and Support Needs	To report on the progress made in developing, promoting and rolling-out support budgets for people eligible to receive them (the report to include case	Delivery of the Council's corporate priority relating to building resilient communities and fulfilment of the	Phil Gilroy	May 2018 (rescheduled by SCVCG April 2019)

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
			studies, anticipated and unanticipated problems with their development, solutions implemented, associated costs and lessons learnt from the process)	objectives of the SSWB (Wales) Act 2014		
	<b>Cllr. Tony Thomas</b>  (Council Briefing session on allocations policy etc. on 3 June may further inform this item)	3. Single Access Route to Housing (SARTH)  (representatives from Registered Social Landlords to be invited)	The new partnership's effectiveness in supporting people to access suitable housing within a reasonable timescale (the report to detail performance to date and include case studies. For the benefit of new members background information on its establishment should be included in an appendix)	Assurances that the Partnership is delivering in line with expectations for Denbighshire's residents in order to support the delivery of the Council's Housing and Resilient Communities corporate priorities	Jamie Groves/Geoff Davies	By SCVCG January 2019 (rescheduled by SCVCG April 2019, rescheduled by the Committee July 2019)
	<b>Cllr. Tony Thomas</b>	4. Nature for Health Pilot Project	To examine the pilot project and consider whether a similar project should become part of the Corporate Priority Programme of projects	An assessments of the benefits of the pilot project and any measurable achievements received through Services working in partnership and within existing budgets to	Howard Sutcliffe	BY SCVCG July 2019

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
				determine whether a similar project should be rolled-out across the county and included in the Corporate Priority programme of projects to deliver the Corporate Plan		
19 December  Council Chamber County Hall, Ruthin	<b>Cllr. Bobby Feeley</b>	1. Denbigh Infirmary	To provide information: (i) on the progress made to date in relation to the re-provision and future enhancement of the services to be provided at the Infirmary; and  (ii) the Health Board and partners' future vision for health and social care provision in Denbigh for the town and surrounding area	Enhanced delivery of health and well-being services in the county along with effective and co-ordinated delivery of health and social care services to improve outcomes for residents and support the Council's corporate priority relating to Resilient Communities	BCUHB	April 2019
	<b>Cllr. Bobby Feeley</b>	2 North Denbighshire Community Hospital Project	To brief the Committee on the progress made in moving the development of	Ensuring the development of a much needed	BCUHB	Entered as a standalone item by

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
			the facility forward, progressing with the development of the Full Business Case and overcoming difficulties encountered with the design phase of the project	community healthcare facility for the north of the county, within a reasonable timeframe whilst securing the continued availability of WG funding pledged for the project		SCVCG July 2019
	<b>Cllr. Bobby Feeley</b>	3 Health Board Capital Projects in Denbighshire	To update the Committee on a range of Health Board capital projects in Denbighshire, including Ruthin Clinic and the development of the Community Resource Teams (CRTs)	Enhanced delivery of health and well-being services in the county along with effective and co-ordinated delivery of health and social care services to improve outcomes for residents and support the Council's corporate priority relating to Resilient	BCUHB	April 2019
13 February 2020	<b>Cllrs. Brian Jones &amp; Tony Thomas</b>	1. The Council and Trunk Road Agency Highways Grass	To examine both organisations' policies	To ensure that the county and Trunk Road Agency's	Tony Ward/Andy Clark	By SCVCG July 2019

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
	(representatives from the Trunk Road Agency to be invited)	Verge and Hedge Maintenance Policies	ahead of the 2020 grass and hedge cutting season	policies relating to grass verge and hedge cutting complement each other, ensure the safety of road users and conform with each organisation's bio-diversity duties		
	Leader	2. North Wales Growth Bid Phase 2 – Governance Agreement (provisional scheduling)  (tbc)	To examine the governance agreement between the six North Wales local authorities and other parties in respect of the operation of the North Wales Economic Ambition Board during the implementation of the North Wales Growth Deal prior to its submission to Cabinet and County Council	An understanding of all parties' roles and responsibilities, their obligations to each other, financial and other liabilities, and the arrangements for monitoring the Board's performance to aid the development of future scrutiny arrangements for the Board and its work	Gary Williams	By SCVCG September 2018 (rescheduled December 2018, February 2019 & August 2019)
2 April						

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
21 May						
9 July	<b>Cllr. Bobby Feeley</b>	1. Homelessness Strategy and Action Plan 2017-2021	To detail the Council's progress in delivering its Homelessness Strategy in line with its Action Plan and the effectiveness of its corporate approach towards reducing homelessness in Denbighshire	Delivery of the Strategy and of the Council's corporate priorities relating to Housing, Young People and Resilient Communities	Phil Gilroy/Ann Lloyd/Abbe Harvey/Debbie Nalecz/Angela Loftus	July 2019
10 September						
5 November						
17 December						

**Future Issues**

Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
Update following conclusion of inquiry undertaken by the National Crime Agency in to historic abuse in North Wales Children's' Care Homes	To update the Committee of the outcome of the National Crime Agency (NCA) investigation in to the abuse of children in the care of the former Clwyd County Council, and to determine whether any procedures require revision.	Determination of whether any of the Council's safeguarding policies and procedures need to be revised in light of the NCA's findings	Nicola Stubbins	November 2012

**For future years**


**Information/Consultation Reports**

Information / Consultation	Item (description / title)	Purpose of report	Author	Date Entered
<b>Information Report</b> <i>(potentially summer/autumn 2019)</i>	Mental Capacity Amendment Bill	To provide the Committee with information on the contents of the Bill and its implications for the Council and residents, including any changes to current service provision and arrangements the Council proposes to make in order to comply with the changes in legislation	Phil Gilroy	September 2018
<b>Information Report</b> (for circulation September 2019)	Quarterly Monitoring of External Care Providers	To provide details of the regular monitoring of external care service providers commissioned by the council for social care services, identifying any escalating concerns or other areas of concern	Katie Newe/Alan Roberts	By SCVCG 2018

06/09/2019 - RhE

**Note for officers – Committee Report Deadlines**

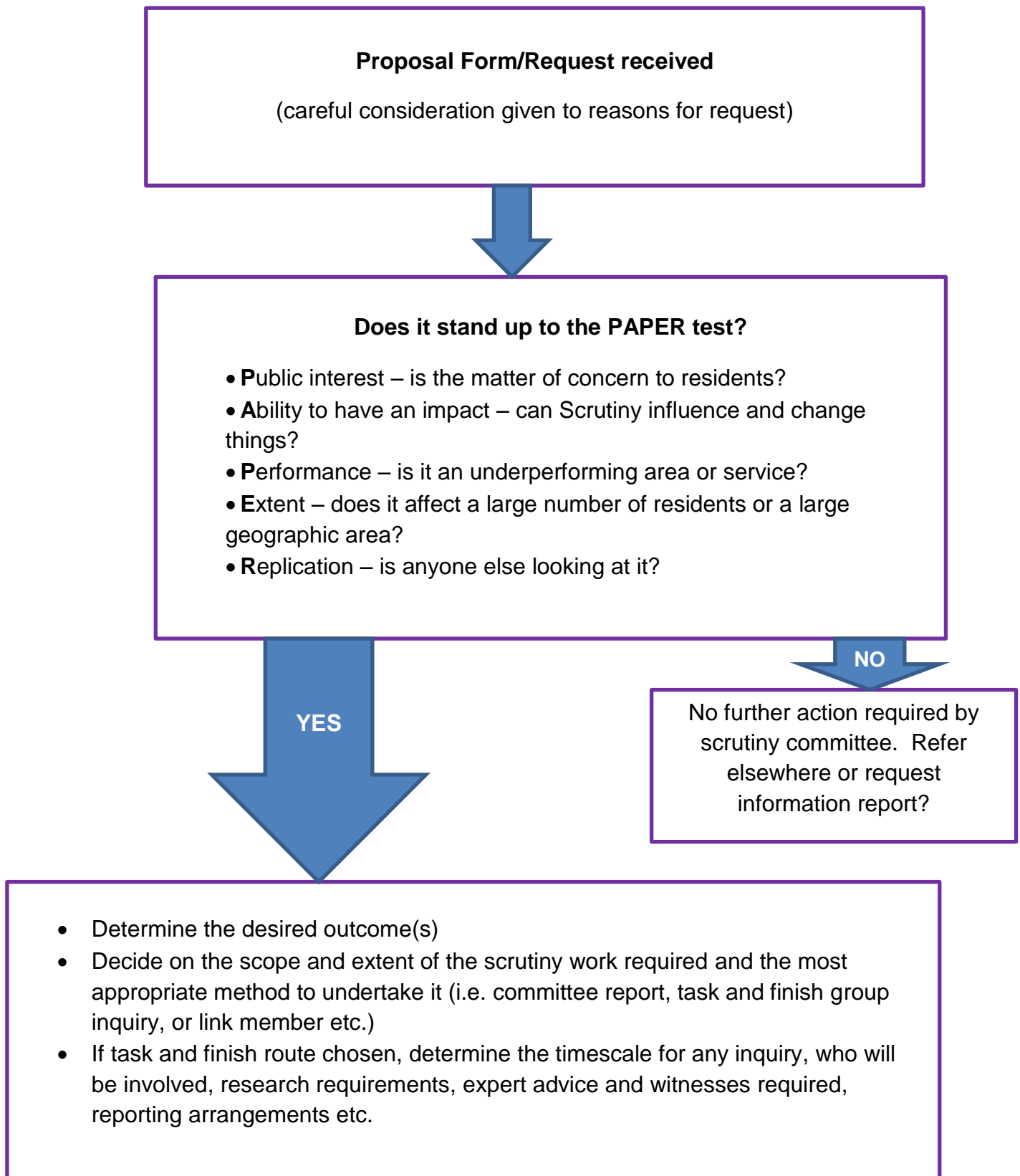
Meeting	Deadline	Meeting	Deadline	Meeting	Deadline
7 November	<b>24 October</b>	19 December	<b>5 December</b>	13 Feb 2020	<b>30 January 2020</b>

Partnerships Scrutiny Work Programme.doc



<b>Member Proposal Form for Scrutiny Forward Work Programme</b>	
<b>NAME OF SCRUTINY COMMITTEE</b>	
<b>TIMESCALE FOR CONSIDERATION</b>	
<b>TOPIC</b>	
<b>What needs to be scrutinised (and why)?</b>	
<b>Is the matter one of concern to residents/local businesses?</b>	<b>YES/NO</b>
<b>Can Scrutiny influence and change things?</b> (if 'yes' please state how you think scrutiny can influence or change things)	<b>YES/NO</b>
<b>Does the matter relate to an underperforming service or area?</b>	<b>YES/NO</b>
<b>Does the matter affect a large number of residents or a large geographical area of the County</b> (if 'yes' please give an indication of the size of the affected group or area)	<b>YES/NO</b>
<b>Is the matter linked to the Council's Corporate priorities</b> (if 'yes' please state which priority/priorities)	<b>YES/NO</b>
<b>To your knowledge is anyone else looking at this matter?</b> (If 'yes', please say who is looking at it)	<b>YES/NO</b>
<b>If the topic is accepted for scrutiny who would you want to invite to attend e.g. Lead Member, officers, external experts, service-users?</b>	
<b>Name of Councillor/Co-opted Member</b>	
<b>Date</b>	

## Consideration of a topic's suitability for scrutiny



## Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
<b>24 Sep 2019</b>	1	Rhyl Vision and Master Plan (report and presentation)	To agree to pursue the vision and key projects over the long term, committing resources to bring about the desired changes in collaboration with a wide range of stakeholders	Yes	Councillor Hugh Evans / Emlyn Jones / Mike Horrocks
	2	Implementation of Alternative Delivery Model (ADM) for various leisure related functions and activities: Board Membership	To consider and approve the Council's Strategic Governance Board for the Local Authority Trading Company (LATC) and review and recommend to Council the Board membership of the LATC	Yes	Councillors Bobby Feeley and Julian Thompson-Hill / Graham Boase / Sian Lloyd Price
	3	Contract Procedures Rules	To consider the reviewed contract procedures rules which will require adoption and form part of the council constitution	Tbc	Councillor Julian Thompson-Hill / Lisa Jones / Helen Makin
	4	Ethical Code of Employment	To seek Cabinet approval of the Ethical Code of Employment	Yes	Councillor Richard Mainon / Helen Makin

## Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
	5	Strategic Planning Group – Proposed changes to Terms of Reference	To seek approval of changes to the Strategic Planning Group's Terms of Reference	Yes	Councillor Mark Young / Angela Loftus
	6	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Steve Gadd
	7	Civica Contract	To consider/approve an extension to the Civica Contract	Yes	Councillor Julian Thompson-Hill / Steve Gadd
	8	Annual Treasury Management Report 2018/19	To update members on the treasury management function and demonstrate compliance	No	Councillor Julian Thompson-Hill / Steve Gadd / Rhys Ifor Jones
	9	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
<b>22 Oct 2019</b>	1	Former Savoy Hotel and the Queen's Market, Theatre and Hotel (known as Queen's Buildings)	To seek approval to proceed with the procurement process	Yes	Councillor Hugh Evans / Graham Boase / Russell Vaughan
	2	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Steve Gadd

## Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
	3	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
<b>19 Nov 2019</b>	1	Quarter 2 Performance Report on the Corporate Plan	To provide members with analysis about performance and progress against our corporate priorities	Tbc	Councillor Julian Thompson-Hill / Nicola Kneale / Iolo McGregor
	2	Denbighshire and Flintshire Joint Archive Project	To consider the creation of a single shared Archive Service for Denbighshire and Flintshire	Yes	Councillor Tony Thomas / Alan Smith / Helen Vaughan-Evans
	3	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Steve Gadd
	4	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
<b>17 Dec 2019</b>	1	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Steve Gadd

## Cabinet Forward Work Plan

Meeting	Item (description / title)		Purpose of report	Cabinet Decision required (yes/no)	Author – Lead member and contact officer
	2	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator
<b>21 Jan 2020</b>	1	North Wales Growth Bid Governance Agreement 2	To approve the governance arrangements in relation to the implementation of the growth deal	Yes	Councillor Hugh Evans / Graham Boase / Gary Williams
	2	Finance Report	To update Cabinet on the current financial position of the Council	Tbc	Councillor Julian Thompson-Hill / Steve Gadd
	3	Items from Scrutiny Committees	To consider any issues raised by Scrutiny for Cabinet's attention	Tbc	Scrutiny Coordinator

Note for officers – Cabinet Report Deadlines

<i>Meeting</i>	<i>Deadline</i>	<i>Meeting</i>	<i>Deadline</i>	<i>Meeting</i>	<i>Deadline</i>
<i>September</i>	<b>10 September</b>	<i>October</i>	<b>8 October</b>	<i>November</i>	<b>5 November</b>

## Cabinet Forward Work Plan

Updated 06/09/19 - KEJ

Cabinet Forward Work Programme.doc

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## Progress with Committee Resolutions

Date of Meeting	Item number and title	Resolution	Progress
11 July 2019	<b>6. Safeguarding and meeting the needs of homeless people</b>	<p><b>RESOLVED</b> that subject to the above observations and the issuing of press/media statement:</p> <ul style="list-style-type: none"> <li>(i) to support the new corporate approach to dealing with homelessness via the Strategic Housing and Homeless Group;</li> <li>(ii) to support the new draft Corporate Homelessness Action Plan;</li> <li>(iii) to support the aims of the restructure of the Homelessness Prevention Team; and</li> <li>(iv) that a report on the progress made in dealing with homelessness is reported back to the Committee in 12 months' time</li> </ul>	A press release was issued after the scrutiny meeting on 11 July (more information about this is contained in the Information Brief document circulated to members). Lead Member and officers informed of the Committee's observations and the presentation of a progress report has been scheduled into the Committee's forward work programme for its meeting in July 2020
	<b>7. Biodiversity Duty Delivery Plan</b>	<p><b>RESOLVED:</b></p> <ul style="list-style-type: none"> <li>(i) that it had read, understood and taken account of the Well-being Impact Assessment (Appendix 2) as part of its consideration of the Biodiversity Duty Delivery Plan;</li> <li>(ii) subject to the above observations to recommend to the Lead Member for Housing and</li> </ul>	Lead Member and officers informed of the Committee's recommendations and observations. Arrangements in hand to inform all members of the

		<p><i>Communities, under powers delegated to him, to endorse the Biodiversity Duty Delivery Plan;</i></p> <p><i>(iii) that a presentation be given at a future Council Briefing session on the Authority's duties in relation to biodiversity and carbon reduction and the progress made to date in meeting these duties; and</i></p> <p><i>(iv) to recommend to the Lead Member for Housing and Communities that he should write to the Welsh Government's Trunk Roads Agency seeking it to adopt a similar approach to biodiversity to that of Denbighshire County Council when undertaking highways verge maintenance cuts and to the removal of litter from verges</i></p>	<p>Authority's biodiversity and carbon reduction duties via the work of the new Climate Change and Ecological Working Group</p> <p>Representatives from the Welsh Government's North Wales Trunk Road Agency (NWTRA) have been invited to attend the Committee's meeting in February 2020 to discuss highways grass verge cutting policies</p>
	<p><b>8. No Cold Calling Control in Denbighshire</b></p>	<p><b>RESOLVED</b> <i>that subject to the above observations and the provision of costs for external signage and environmentally friendly stickers, to support the proposed future approach towards administering the introduction of 'no cold calling zones' and their operation</i></p>	<p>Lead Member and officers informed of the Committee's recommendations and observations</p>

## School Standards Monitoring Group (SSMG) Terms of Reference

### Key Principles

The SSMG is a sub-group of the Performance Scrutiny Committee and has the responsibility to support and challenge schools.

The SSMG was established in 2007 to ensure that schools which are under-performing are rigorously challenged by the Local Authority but are also appropriately supported in order to make progress and improve the outcomes for their learners. The group also provides elected members with the opportunity to strengthen their knowledge of the level of school performance within the authority and actively work alongside officers in providing that challenge and support.

The meeting is as an important two-way process and will seek to engage in meaningful discussion between elected members, officers, headteachers and Chairs of Governors. Schools will called to the SSMG on a rolling programme.

Meetings are held monthly, chaired by the Lead Member for Education and Children's Services, some meetings may be held in schools.

From 2019 Denbighshire schools are facing unprecedented change driven by national education initiatives and significant budgetary challenges. To support members understanding SSMG will focus secondary schools in 2019-20 allowing a two way dialog for members to gain a greater understanding of the changes facing schools and allowing schools to share challenges in implementing change.

All secondary schools will be invited to attend SSMG during 2019A range of factors will influence the timing of their invite including:

#### **SSMG members will:**

- nominate from each scrutiny committee for two representatives on the SSMG
- invite local elected member(s) for each school
- draw up a timetable for school attendance with officers on an annual basis
- invite schools to attend the next SSMG session (4 weeks prior to the meeting). This will include a personal invite to the Head teacher and Chair of Governors.
- receive a 30 minute update from officers on current school performance and issues.
- receive school classification profile from GwE two weeks prior to the meeting;
- familiarise themselves with the relevant data and paperwork
- ask questions sensitively and engage in discussion with the head and chair of governors in relation to the data and information about the school.

**Officers will:**

- provide all administrative support for SSMG.
- provide training and support for members.
- notify GwE of the schools due to attend the next SSMG session (One term prior to the meeting).
- officers will record actions/issues raised by schools in their presentations that require Local Authority or GwE for action.
- provide a 30 minute update on current position of LA schools for members.
- provide school performance data for members.

**GwE will:**

- provide school classification profile for SSMG members 2 weeks before the SSMG meeting.
- ensure that the school in attendance is accompanied by its GwE Support and Improvement Adviser.

**Schools will:**

- ensure that it is represented by the headteacher and Chair of Governors.
- schools can make a presentation if they wish.
- host meetings that are in schools.

**Group Membership:**

Lead Member for Education and Children's Services  
6 members from the Scrutiny Committees  
Local elected member (s)  
Education and Children's Services Principal Managers  
Education and Children's Services Business Manager  
GwE Support and Improvement Advisers  
Business and Performance Manager (BIM),